



Wednesday, December 13, 2023

9:00 AM

**Location: Zoom Teleconference**

**Our Mission:**

*“A community working together to achieve access to safe and affordable housing for all residents of Genesee County.”*

*Merry Christmas & Happy New Year*

**(Revised): A G E N D A**

- |   |  |
|---|--|
| <b>I. WELCOME</b>   | Essence Wilson                                     |
| <b>II. COMMUNITY PRESENTATIONS</b>  |  |
| A. To Life Real Estate Investors - CoC Impact   | Jill Nylander<br>LSEM<br><br>Misty Bowers<br>CCSGC |
| <b>III. OLD BUSINESS</b>  |  |
| A. Approval of <a href="#">November 2023</a> minutes  | Essence Wilson                                     |
| B. Governance Council update  | “  |
| C. Infrastructure Organization and Coordinated Entry RFP Update   |  |
| D. Nominating Committee   |  |
| <b>IV. NEW BUSINESS</b>   |  |
| A. 2024 Considerations  | Tracey Hurd  |
| <b>V. OTHER BUSINESS</b>  |  |
| A. Point-In-Time (PIT) Count Update   | Erika Humphrey                                     |
| B. RFP Strategic Planning Update  | Tracey Hurd  |
| C. Sub-Recipient Monitoring Update  | “  |
| D. Standard Operating Procedures (SOP) Vote   |  |
| <b>VI. REPORTS</b>  |  |
| A. H.A.R.A / GCCARD   | Misty Bowers                                       |
| B. Street Outreach & Coordinated Entry Policy and Procedure   | Jim Perlaki  |
| C. Coordinated Entry  | Eric Cooper  |
| D. Interagency Service Team   | Erika Humphrey                                     |
| E. HMIS Admin   | Terrence McClain                                   |
| F. SOAR   | Bill Doub  |
| G. Fiscal Reports   | Shearese Stapleton                                 |
| <b>VII. ANNOUNCEMENTS</b>   |  |
| Sharing, Client Successes, announcements & opportunities, email for distribution:<br><a href="mailto:flint-geneseeccoc@metroflint.org">flint-geneseeccoc@metroflint.org</a> |  |
| <b>VIII. ADJOURNMENT</b>  | Essence Wilson                                     |
| Next meeting <b>January 10, 2023, 9:00 AM Location: Teleconference</b>  |  |



## Flint/ Genesee County CoC Minutes

Meeting Minutes

November 8, 2023

9:00 AM Zoom Teleconference Call

Attendance: Cassandra Avance, Hurley; Bryce Aguilar, Communities First; Cassandra Avance, Hurley; Anthony Barker, Hope Network; Katie Baxter, CCSG; Linda Bielskis, SOF; Misty Bowers, Catholic Charities; Maurice Bush, Wellness; Kanisha Clemons, YWCA; Sonyita Clemons, Total Life Prosperity; Eric Cooper, MCD; Tina Counterman; Sacred Heart Center; Judy Creed, YWCA; VeronCia Daffin, Salvation Army; Yvonne Davis, GCAARD; Denise Diller, Crossover Outreach; Bill Doub, GHS; Ashnee Dunning, The Power Initiative; Jessica Flint, Revive; CCJ; Charmaine Furline, SOF; Debra Hayes, MBK; Denyatta Henry, McLaren Healthcare; Shelly Hoffman, SOF; Claudnyse Holloman, Voices for Children; Angela Hood, Flint Center; Sherry Houston, Ennis; James Hudgens, New Paths Inc; Erika Humphrey, MCD; Tracey Hurd, MCD; Janell Johnson, City of Flint; Jennifer Keasler, Crim; Anthony Kelly, GCMPC; Mary Ellen Kenney, SVSU; Lori Kunkel, GFHC; Charlotte Lancaster; Teresa Langston, CTM; Ebony Levy, GHS; Mikesha Loring, City of Flint; Nikola Lucic, LSEM; Tamika Mack, State of MI; Terrence McClain, MCD; Jamar McKenzie, FHC; Bittany Monge, Genesee County; Jill Nylander, LSEM; Stan Page, Reach; Cherise Pagels, Communities First; Jim Perlaki, Traverse Place; Tonya Rak, GSTMI Works; Aaron Rowell, MCD; Shelly Safi, Catholic Charities; Dinah Schaller, CRIM; Shearese Stapleton, Mothers Of Joy; Marsha Thrower, MADE Institute; Jamielee Venable, United Way; Toni Williams, Community First; Essence Wilson, Communities First.

**I. WELCOME**—Essence started the meeting by welcoming the CoC members and stating the CoC’s mission. “A community working together to achieve access to safe and affordable housing for all residents of Genesee County.

## **II. COMMUNITY PRESENTATION**

A. Catholic Charities – Katie Baxter is the CEO of Catholic Charities, and she presented the status of the Warming Center.

1. Many of you know, last year our numbers were very high. The numbers were double the capacity of what we have at Center for Hope. As you can see, we need another location and we decided to utilize the North End Soup Kitchen in the gymnasium.
2. We also wanted to separate the populations because they're about 80% men, and it was not a good place for women to be sleeping at night with all male security guards, and male staff. So, we are launching a women’s and children’s pilot titled Safe Haven. I’m calling it a pilot because we want to see if we are able to sustain this program again for the following year. But this is what we're doing for this season. The Warming Center will operate from December 1<sup>st</sup> 2023 through March 2024 and the Warming Center closes on April 1<sup>st</sup> of that year.
3. We do have a change in the hours of operation. Center of Hope is open 24/7 for The Warming Center during the cold months. So, that will stay the same. But the check-in hours will be different. The check-in hours will be from 5:00 PM until 6:00 PM, instead of 7:00 PM-8:00 PM. And we want to get the message out to the community that individuals who need a place to stay at night need to decide which way to go. Shelters are a better option for individuals looking for a bed. But if they're not able to go to the shelter or not wanting to go to the shelter, they could come to the Warming Center. So, it's a little bit more aligned with the hours of the other shelters, and those hours will be the same for both locations, the Center for Hope and North End Soup Kitchen for women's and children’s Safe Haven pilot.
4. Women will stay overnight at Safe Haven. They'll be welcome to have a hot meal at 4 pm. And to check-in to overnight stay at 5:00 PM after the meal. Or they can come at 5:00 PM. We will have some snacks available, but not a hot meal after 4:00 PM. We do ask if there are any resources in terms of donations, we could use those on the list. We put some of the donations that we’re in need of. Hamilton Community Health Clinic informed me they have blankets available.

So, if any agencies would like to help in terms of donations, we will greatly appreciate it because we are expecting large crowds.

5. The other news I'm very excited to announce that we have partnered with St. Luke's. They have a women's resilient program that operates Monday to Thursday from 9:00 AM to 1:30 PM. We will transport them to Center of Hope or St. Luke's. So, we're working on a plan in terms of transportation for them. In the beginning we would offer some bus passes if they showed up for Center of Hope. But typically, we don't provide bus passes for people to come to Center of Hope. So, we're just aware that this is a change for the community. So, we want to get it out to people and let the community know.

### III. OLD BUSINESS

- A. [October 2023](#) minutes were approved.
- B. **Governance Council update**— Denise Diller: Our nominating committee has convened. You will receive an email from us in the next week or 2. We are attempting to add an additional member, if not more. We do have some openings in the Executive Committee. We want to thank Essence for 3 wonderful years as our chair. According to the charter, 3 one-year terms is the maximum in one specific position. After that tenure is completed, someone is required to succeed in that role.
  1. Please, consider how you might be more engaged and involved in the Coc. Whether that be through the Governance Council or the Executive Committee. But we absolutely need people who have the time and the heart and the willingness to give and to spend that time making, obviously helping to end homelessness in our community.
  2. Essence Wilson: It has been a great 3 years and I hope that someone who has a passion for the work would step up and be interested in that role. But just be mindful that I think we are due for a review of our Governance Charter in case there are any updates that we need to make.
- C. **Infrastructure and Coordinated Entry RFP Update**— Additionally, the RFP for Infrastructure Organization, and Collaborative Applicant was released.
  1. The RFP will be released as soon as the final review is completed. But it is in progress, and we had ongoing discussions/comments. The deadline was October 30<sup>th</sup> for Letters of Intent. We did receive 2 Letters of Intent, one from Metro Community Development and one from Greater Flint Health Coalition. So those are the 2 entities that will be applying for those roles. And the IRT will be convening to do some preliminary work, and then they will follow up after those applications have been received with what their recommendations are.
  2. For the Coordinated Entry RFP. The work group that has been working on the development of the RFP's is meeting on Friday, and we intend to release that RFP within the coming weeks.

### IV. NEW BUSINESS

- A. **ESG/TBRA Applications:** Anthony Kelly from GCMPC presented an update for ESG/TBRA Applications.
  1. Genesee County currently has the 2024 ESG applications open. That application is open until December 6<sup>th</sup>. We don't know the exact award amount, but we typically base that amount off our previous year's amount. As always, those funds are limited to Shelters, Homeless Prevention, Street Outreach and HMIS.
  2. Applications for our TBRA rental assistance program are open as well. This program can be used as rental assistance program for 18–24-year-olds. This program covers rent, utilities, security

deposits and application fees. We encourage participants in this program to either work or be enrolled in an educational program. And agencies that participate or help implement this program do receive an admin of \$1,250 per family with a maximum cap of \$7,500. If you would like to learn more about the TBRA, I'll drop my email and my direct contact information in the chat.

## V. OTHER BUSINESS

- A. **Homeless Awareness Month (HAM) Update:** Erika Humphrey gave an update for Homeless Awareness Month. So, November is Homeless Awareness Month, and our committee meeting has been meeting once a week. I think we had our last meeting yesterday. That was our fourth meeting.
1. We have come up with a social media campaign that we started. Our first post was made last Thursday. We are focusing on 5 series. To help educate and bring awareness to homelessness. And the series are education, advocacy, action, reaction, and the real faces of homelessness.
  2. If you want to see those posts, please go to Shelter of Flint's or the Flint/Genesee County CoC's Facebook page. Please share them with your organization's Facebook pages and other social media, and your own personal ones to really get the awareness out.
  3. We have done a press release, Shelter of Flint (SOF) and Tracey have done interviews with MLive. I believe next Monday; Shelter of Flint and Tracey will have a live interview with WNEM to discuss Homeless Awareness Month (HAM).
- B. **RFP Strategic Planning Update:** Tracey Hurd advised the entire CoC she was able to present an update to the Governance Committee meeting yesterday. I owe the committee an RFP and a timeline describing where we want feedback completed by.
- C. **Sub-Recipient Monitoring Update:** As it relates to subrecipient monitoring. They have been scheduled. The first one starts in the last week of November, followed by the next to the first week of December, so those have been scheduled.
- D. As it relates to the 2023 Michigan's Summit on Ending Homelessness, it occurred on October 23<sup>rd</sup> and 24<sup>th</sup>. I attended the morning welcome on October 24<sup>th</sup>. The keynote speaker is a lived experience advocate. She trains other individuals with lived experience on how to tell their stories and how to protect who they are as they go into communities as a subject matter.
1. Suzanna Henderson was granted an award for her work as a SOAR practitioner.
- E. **Standard Operating Procedures (SOP) Vote:** The CoC decided not to vote to approve the SOP. The CoC would like to further examine the current SOP before an actual vote is made. The SOP vote will take place at the next CoC meeting in December.

## VI. REPORTS

- A. **Housing Assessment Resource Agency:** Misty Bowers presented the HARA report for the month of October. So, for the month of October, we have definitely seen an increase in the number of calls-in walk-ins. The weather changes and we know this happens every year. The total incoming calls were 4,532, we had 650 walk-ins, and 225 appointments. We spent a total of \$33,454.95 on homeless prevention and we assisted a total of 40 people. \$2,782.00 was spent on rapid re-housing and we assisted 2 people. For the Emergency Housing Choice Voucher, we are currently full. We have 0 on the waitlist for Moving Up. We have 238 people on the HCV waitlist as far as of 10-30-23. Becka Management pulled 40 names from the HCV waitlist.
- B. **Continuous Quality Improvement (CQI):** No report submitted.
- C. **Street Outreach:** No report submitted.
- D. **Coordinated Entry System (CES):** Eric Cooper reported for the month of October we received 90 referrals to the QBNL. We sent out 15 referrals for housing opportunities.

- E. **Interagency Service Team (IST):** No report submitted.
- F. **HMIS:** No report submitted. But I need every agency's administrator to make sure everyone completes their test to renew their HMIS license. This is required in order to be in compliance.
- G. **Supplemental Social Security Income & Social Security Disability Insurance Outreach Access and Recovery (SOAR):** We do have a meeting coming up this coming Thursday, November 16, at 10:00 AM.
- H. **Fiscal Reports:** The purpose of the fiscal workgroup is to review spending of agencies. The Fiscal Workgroup meetings are held via ZOOM on the 4th Thursday of each month at 10 Am.

## VII. ANNOUNCEMENTS

- A. No announcements at this time.

Sharing, Client Successes, announcements & opportunities, email for distribution:

[flint-genesecoc@metroflint.org](mailto:flint-genesecoc@metroflint.org)

VIII. **ADJOURNMENT:** The meeting was adjourned at 10:31 AM

Essence Wilson

Next meeting **December 13, 2023, 9:00 AM Location: Teleconference**

## Vote Eligible Agency List

AGENCY NAME	Support	Opposed	Abstention
Ann Arbor VA			
Carriage Town Ministries			
Catholic Charities			NON-FUNDING
Center for Civil Justice			
Center for Higher Educational Achievement			
City of Flint			NON-FUNDING
Communities First			
CRIM			
Crossover Outreach			
GCCARD			
Genesee County Metropolitan Planning Commission			NON-FUNDING
Genesee Community Health Center			
Genesee County Youth Corporation			
Genesee Health System			
Genesee Intermediate School District			
Greater Flint Health Coalition			
Hamilton Community Health Network			
Legal Services of Eastern Michigan			
Hope Network			
MADE Institute			
McLaren Health Care			
Metro Community Development			NON-FUNDING
Mothers of Joy LLC			
My Brothers Keeper			
New Paths Inc.			
Power Initiative			
Salvation Army			
Shelter of Flint			
State of Michigan			
Total Life Prosperity			
United Way			
Voices For Children			
Wellness Services			
YWCA			



## Sub-Committees, H.A.R.A., Financial Reports

Mission: A community working together to achieve access to safe and affordable housing for all residents of Genesee County.

### Monthly Report Submissions December 13, 2023

Housing Assessment and Resource Agency (H.A.R.A.) – Misty Bowers

Continuous Quality Improvement & Coordinated Approach Policy and Procedures – Jim Perlaki

Coordinated Entry System/QBNL – Eric Cooper

Interagency Service Team Subcommittee (IST)- Erika Humphrey

Homeless Management Information System (HMIS) Administrators – Terrence McClain

Social Security Outreach Accessibility and Recovery (SOAR) – Bill Doub

#### Fiscal Reports:

HUD – Erika Humphrey

#### Cancelled Meetings/NO Reports

Homeless Management Information System (HMIS) Administrators – Terrence McClain

Fiscal Report- Shearese Stapleton

MSHDA – Shelly Safi

County ESG – Anthony Kelly

City of Flint – Kevin Miller

Catholic Charities of Shiawassee & Genesee Counties  
One Stop Housing Monthly Report  
November 2023

Intake Specialist:

-Front Desk Report-

**4,734-** Total Incoming Calls

**687-** Walk-Ins

**231-** Appointments

Homeless Prevention:

HP-

- Utility Assistance- \$ **\$1,990.09 /3 Assisted**
- Rent Assistance- \$ **\$39,799.49 /24 Assisted**
  - **Total Spent- \$41,789.58 /27 Assisted**

Rapid Rehousing:

RRH-

- Rent Assistance- \$ **\$980.00 /1 Assisted**
  - **Total Spent- \$ 980.00 /1 Assisted**

Housing Choice Voucher & Emergency Housing Vouchers & Moving Up:

HCV, EHV, MU

HCV-

- **254 On the HCV waitlist as of 10-31-23**

\*Becka management pulled from the HCV Homeless Preference waitlist on **10-30-23** & pulled **40** names.

EHV-

- **32 of 35** -Leased Up & now Closed
- **0** Names on the EHV waitlist
- CMA Inc. last pulled on **8-24-23/2** names

MU-

- **0** on the waitlist



Catholic Charities of Shiawassee & Genesee Counties  
One Stop Housing Monthly Report  
November 2023

Outreach:

*EFSP-*

- Rent Assistance- **0**
- Utility Assistance- **\$365.27**
  - **Total Spent- \$365.27 /1 Assisted**

Covid Emergency Rental Assistance Program (C.E.R.A):

The Program officially started March 15, 2021.

- Catholic Charities- No Assistance

GCCARD- CERA Report

Covid Emergency Rental Assistance Program (C.E.R.A):

*November 2023:*

- CERA Rent: **\$131,679.57**
- CERA Utilities: **\$16,568.84**
  - **Total Spent- \$148,248.41**

PBV- Willow Haven I & II

**0 PBV unit open**

# Monthly Subcommittee Report Out Form

**Date:** November 2023

1. **Subcommittee Name:** Continuous Quality Improvement (CQI)
2. **a) Chair Name:** Jim Perlaki                      **b) Co-chair Name:** Co-chair open
3. **Purpose:** Planning for the future of the team work in tandem with the IST team to explore how to reduce the numbers of those returning to homelessness
4. **a) Meeting Date:** 11/16/2023                      **b) Frequency:** Third Thursday of each month at 1:00 p.m.  
Attendees: Jim Perlaki, Misty Bowers, Charmaine Furline, Debra Hayes, Jodene Blair, Aaron Rowell, Judy Creed, Maurice Bush, and Teresa Langston
5. **Goal (short/long term):** Short term – review and analyze SPM’s from HUD / Long term – recommend changes to community practice to increase SPM quality
6. **Outcomes:**
  - a. **Quantitative:** Ongoing review of the issue of the SPM on returning to homelessness
  - b. **Qualitative:** Analyze the issue of concern of those who return to homelessness in our data points.

**Observations, comparisons/Trends:** Jim started the discussion with inviting the team to return to the table in partnership with the IST team to plan for creating action steps for the plans discussed in the summer. Several of the items discussed were. (1) Creation of landlord luncheon for education. The YWCA held a luncheon in December of 2022. We can use that as a pattern for any future activity. Additionally, we need to update the landlord list. (2) For Section 8 recipients there needs to be further discussion regarding rent arrears and resident co-pays. (3) Discussion regarding the need for budgeting education during a period of high demand. The team discussed the new HUD HQS process called INSPIRE. It is presently on an extension until October 2024. The plan for the process discusses habitability.

**The next meeting will be a face to face gathering with the IST team on Tuesday, December 19, 2023 at 12:30 pm.**

**It will be held at the GCYC/SOF Outreach Center.**

**CES Update**  
**Date: November 2023**

1. a) Chair Name: submitted by Eric Cooper    b) Co-chair Name:
2. Purpose: Development of an implementation policy and strategy for QBNL within the Flint/Genesee County CoC.
3. a) Meeting Date:                    b) Frequency: Monthly  
     Attendees: [Click to tap here to enter text.](#)
4. Goals (short term/ long term):
  - a. Short term: Effectively manage the QBNL and ensure that all data is accurate and up to date.
  - b. Long-term: Effective prioritization plan for those individuals to ensure the highest vulnerability individuals are housed first. To end the cycle of homelessness in our community.

5. Outcomes:

**A. Quantitative:**

1. **CESA** forms received from November 1, 2023- November 30, 2023, = **69**

Agency	CTM	YWCA	MBK	Wellness Services	SOF	GCYC-STO	Traverse Place	CC	PATH	MCD
# of clients referred to CE	36	3	10		4	10			6	

2. **Referrals Out** from November 2023 – November 30, 2023 = **23**

Agency	YWCA	MBK	SOF	GCYC	GHS	CC	PBV	TBRA	
# of referrals sent		3 RRH	2 VLUP	1 RRH	5 RRH		10- Sent to GHS. For "Berkley Place".	2	

3. **Housed MTD November 2023: 5**

Agency	GHS	SOF	MBK	YWCA	GCYC	HARA			
# of clients housed	3 RRH				2 RRH				

4. **Housed YTD: Jan 2023-Current with CES – 52\***

Agency	GHS (PSH, RRH)	SOF (PSH,VLUP)	MBK (RRH)	YWCA (RRH)	GCYC (RRH)	CC	PBV		
# of clients housed YTD	13 RRH 9 PSH	3 PSH 3 VLUP	6	12	7	Will report during the meeting.			

B. **Qualitative:** QBNL of Genesee County housed the most vulnerable clients first.

C. **Observations, Comparisons/Trends:** For the month of November, the number of clients on the QBNL increased with more singles than families. CE received fewer CESA’s and sent more referrals in November than in October. There are currently 242 clients on the QBNL. Clients who receive vouchers continue to have difficulties finding suitable and affordable housing. Overall, this was a productive month for CE and we look forward to continuing great service to our communities.

# Interagency Service Team Subcommittee Report Out Form

11/21/23

Meeting Conducted Via Zoom

1. a) **Chair Name:** Erika Humphrey                      b) **Co-chair Name:** N/A
2. **Purpose:** Collaborative Meeting of direct service providers to assist one another with resources, case conferencing and anything related to getting and keeping clients housed.
3. **Meeting:** The IST meetings are held the third Tuesday of each month at 11:45 am via Zoom.
4. **Attendees:** S. Birchmeier (GHS), R. Houston (SOF), T. McClain (MCD), C. Furline (SOF)
5. **Goals: (Short/long term):** Discussion of barriers and challenges to housing and offering solutions.
6. **Outcomes:**

## **Qualitative: barriers and solutions**

- ❖ Discussed The Summit on the Housing Crisis in Flint and Genesee County on November 17, 2023. Discussed statistics and barriers to housing in Flint and Genesee County. Barriers discussed were landlords, felony records, safety, difficulty in finding one-bedroom units and finding units for larger families.
- ❖ **Barriers identified: Client in need of appliance for residence.**
  1. Resources provided: Crossover Ministries, Catholic Charities, St. Luke's.
- ❖ **Any other agency at the table with updates Client Issues/Recommendations:** none.
- 1) **Other Business:** After the IST portion of the meeting was complete, E. Humphrey coordinated with Renisha and Sally about Moving Up. Renisha had 2 clients to add to the Moving Up waitlist.
- 2) **Announcements**
  - i) Next meeting will be 12/18/23 at 12:30pm at Street Outreach office. This will be an in-person continuation of the IST and CQI collaboration. The groups will be discussing next steps to issues and solutions for those returning to homelessness. Invite to this meeting will be emailed to both IST and CQI.

**CoC SOAR Stakeholder Workgroup**  
**SOAR Workgroup Report for November 2023**

**Attendees:** William A. Doub, Chairperson – Genesee Health System; Richard Powers – Flint Odyssey House, Christine Foster- Legal Services of Eastern Michigan, Cyndi McDoniel-Catholic Charities, Maurice Bush, Wellness Aids Services, Melissa Mays, Zuzanna Gos-Henderson, SOF, Aishia Wilson-MCAH & Aaron Rowell - MCD

**Open and Welcome—Bill Doub**

**1. Goals:**

- a. **Short term:** Increase the number of SOAR Trained staff using SOAR Principles and Methodology to assist with applying for benefits.
- b. **Long term:** Establish a network of SOAR trained staff and SOAR Stakeholders to assist SHP/RRH and ESG housing assistance recipients and other vulnerable individuals with applying for benefits.

**2. Outcomes:**

- a. **Quantitative:** 1) Increase the number of approvals for clients receiving Federal, State, and local benefits; 2) Increase the number of SOAR Trained staff assisting SHP clients with applying for benefits. 3) Increase the amount of dollars returned to the County as a direct benefit utilizing SOAR.
- b. **Qualitative:** Establishment of a network of SOAR – Trained Cadre to assist individual clients with applying for Federal and State benefits.

**3. Results: Training FY24- Cohort A runs from October 30, 2023 to December 14, 2023. Cohort training registration site is closed. Registration for Cohort B will be announced in January 2024. Zuzanna Henderson was awarded SOAR Practitioner of the Year at the 2023 Michigan Summit of Ending Homelessness.**

**Key Points:**

1. **From Bill:** Bill Doub opened the SOAR Stakeholder meeting by introducing this year's winner for SOAR practitioner of the year.
  - a. **From Bill:** I would like to acknowledge Zuzanna Henderson for being awarded SOAR Practitioner of the Year. The award was presented at the 2023 Michigan Summit of Ending Homelessness.
  - b. **From Maurice:** I work at Wellness AIDS Services. We provide case management for individuals who are HIV positive, we provide prevention testing, and we provide our own medical clinic.

- 2. From Bill:** I appreciate Maurice's sense of awareness around the fact that the minute a client goes into the shelter, they have to surrender their medications. That is a visual image that illustrates "all of a sudden people have to disclose what their illness is".

  - a. Bill:** Yes, they surveyed their medications, but hopefully, nobody else in the shelter is talking about that person to the other residents. That would be a major violation of privacy and confidentiality.
  - b. From Maurice:** Once that information is out there, you don't have any control over who gets it and where it goes. Even though we would like our clients to feel safe after they turn in their medications to a shelter. But there is a difference between confidentiality and privacy. But we want to make sure our client's information is safe.
  - c. From Maurice:** Even though people have been battling AIDS for a long time, there is still a negative stigma towards individuals with AIDS.
- 3. From Christine:** I have been SOAR certified for the past year and I will recertify this month. Unfortunately, I have to go through the recertification total process because none of the 3 claims I've submitted so far have been accepted.

  - a. From Christine:** I do have the backup for the second client that was denied. Our benefits attorney here has agreed to take up and appeal this herself, because there was so much evidence of the client's disabilities that were not paid attention to. She wants to help my client receive his benefits. But I have not heard from my client to see if he will accept this or not.
  - b. From Christine:** The third client's claim I submitted has become a challenge because he has issues with not attending his physical exams.
  - c. From Bill:** Christine, I'm going to say this candidly to you don't take this as something you're doing wrong. It's not about you. It's about the client. Let's be blunt, as social workers we are professional enablers and rescuers. And that has to stop because ultimately, we are doing a disservice to our client's.
  - d. From Zuzanna:** I know it gets so frustrating when the when the clients don't make their appointments. But it's another proof that these clients are struggling, they can't maintain pace, they can't remember appointments, they can't manage their own schedule, and that's exactly what we're writing about in our MSR.
- 4. From Bill:** Zuzanna I would I'm all excited for you. You won an award.

  - a. From Zuzanna:** I think it's my dedication to my work. I missed the conference because I was in Florida at the time.

5. **From Melissa:** We're all in this business because we care. And we would not do this work if we did not have big hearts. But as Bill said It's not our decision to stay sober and house, and do all these things, and these things do happen, and we can't take it personally, because there are a lot of other cases that are going to go extremely well.
  - a. **From Melissa:** The person's going to work really hard and do what they need to do to get approved. So, we've got to stick with it for those individuals. And then, hopefully the other clients will come around.
  - b. **From Bill:** That's why we have these meetings. So that we can be supportive of each other because along with being the advocates that we are, our frustration index could go up really fast. And that's very important. We take that time to monitor that and to realize we do care.
6. **From Richard:** I have a client who informed me she no longer has food benefits. We tried to log in her MI Bridges account with her permission and she was unable to remember her username and password. We recovered her username through her email that's link to her account. After we tried to log in her account with her username, the username came up invalid.
  - a. **From Richard:** I encourage my client to go to DHS in person because based on my experience, I sat on the phone with DHS for hours. I encourage my client to let them know who you are. As we know the MSR shows disability, determination services who that individual is. And I said, let them see who you are. Let them see that you're a real human being.
7. **From Bill:** I would like to thank everyone for their time. Happy Thanksgiving to everyone and we will see one another in January.

### **SOAR Works Training (provides 20 CEUs)**

- There is a SOAR cheat-sheet in Module 12- Bill can send this if interested.
- Group discussion focused on the amount of time needed to complete the training. Yes...There is a lot of paperwork time involved; however, the process works and the result, that of becoming a credentialed SOAR Provider is critical for clients to sustain their housing.

### **Special Announcements:**

- There will be no stakeholder meeting for the month of December.
- The next SOAR meeting is scheduled for Thursday, January 16, 2024.



- Bill Doub's contact info.
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Next Meeting: Thursday, January 16, 2024

**Flint/Genesee County 2023/2024 HUD Grant Spending Report- November 2023**

*Red: concern/discussion      Yellow : Caution      Green: on track*

Start Month	Agency/Project Name	Grant #	Funds Req Type	HUD AWARD	Disbursed (eLOCCS)	Balance (eLOCCS)	Months into grant	% of grant spent	% of grant remaining	# of mths remaining	Est mthly \$ to meet reqs.	Avg Mthly Reimbursement	Notes	
APRIL 2023	<b>GCYC- Homeless Outreach 147-2214</b>	<b>0147-2214</b>	supp svc	\$100,203.00	\$20,808.63	\$79,394.37	7	20.77%	79.23%	5	\$15,878.87	\$2,187.22	current as of August 2023	
	4/1/2023-3/31/2024		admin	\$7,014.00	\$3,250.80	\$3,763.20		46.35%	53.65%		\$752.64		draws were made for Sept/O	
		Total		\$107,217.00	\$24,059.43	\$83,157.57		22.44%	77.56%		\$83,157.57		waiting on corrections 12/7/	
		<b>SOF- CoC Chronic Homeless Families Project 343-2208</b>	<b>0343-2208</b>	supp svc	\$69,951.00	\$33,989.40	\$35,961.60	7	48.59%	51.41%	5	\$7,192.32	\$17,949.15	current as of October 2023
	4/1/2023-3/31/2024		leasing	\$385,671.00	\$154,291.43	\$231,379.57	40.01%		59.99%	\$46,275.91				
		admin	\$26,378.00	\$9,159.81	\$17,218.19	34.73%	65.27%		\$3,443.64					
		Total		\$482,000.00	\$197,440.64	\$284,559.36	40.96%	59.04%	\$284,559.36					
JULY 2023	SoF - CoC Lease Up 143-2215	<b>0143-2215</b>	ops	\$19,100.00	\$7,102.96	\$11,997.04	4	37.19%	62.81%	8	\$1,499.63	\$11,630.12	Current as of October 2023	
	7/1/2023-6/30/2024		supp svc	\$80,613.00	\$25,156.73	\$55,456.27		31.21%	68.79%		\$6,932.03			
			leasing	\$178,799.00	\$57,651.94	\$121,147.06		32.24%	67.76%		\$15,143.38			
			admin	\$16,253.00	\$3,129.34	\$13,123.66		19.25%	80.75%		\$1,640.46			
		Total		\$294,765.00	\$93,040.97	\$201,724.03	31.56%	68.44%	\$25,215.50					
		<b>SoF - Manor 150-2215</b>	<b>0150-2215</b>	ops	\$33,025.00	\$14,979.08	\$18,045.92	3	45.36%	54.64%	9	\$2,005.10	\$3,466.47	Current as of October 2023
	7/1/2023-6/30/2024		supp svc	\$33,657.00	\$11,298.33	\$22,358.67	33.57%		66.43%	\$2,484.30				
			admin	\$4,172.00	\$1,454.36	\$2,717.64	34.86%		65.14%	\$301.96				
		Total		\$70,854.00	\$27,731.77	\$43,122.23	39.14%	60.86%	\$4,791.36					
		<b>GCYC Transitional Living 144-2215</b>	<b>0144-2215</b>	ops	\$55,869.00	\$9,318.03	\$46,550.97	4	16.68%	83.32%	8	\$5,818.87	\$1,849.10	current as of August 2023
7/1/2023-6/30/2024		supp svc	\$62,500.00	\$4,677.17	\$57,822.83	7.48%	92.52%		\$7,227.85	no draw in Sept. waiting on corrections in Oct draw 12/7.				
		admin	\$8,285.00	\$797.62	\$7,487.38	9.63%	90.37%		\$935.92					
		Total		\$126,654.00	\$14,792.82	\$111,861.18	11.68%		88.32%			\$27,965.30		
	<b>MCD-Coordinated Entry 613-2204</b>	<b>613-2103</b>	supp svc	\$119,509.00	\$0.00	\$119,509.00	3	0.00%	100.00%	9	\$0.00	\$0.00	first draw has not been made	
7/1/2023-6/30/2024		admin	\$4,865.00	\$0.00	\$4,865.00	0.00%		100.00%	\$0.00					
		Total		\$124,374.00	\$0.00	\$0.00		0.00%	100.00%		\$11,758.00			

Start Month	Agency/Project Name	Grant #	Funds Req Type	HUD AWARD	Disbursed (eLOCCS)	Balance (eLOCCS)	Months into grant	% of grant spent	% of grant remaining	# of mths remaining	Est mthly \$ to meet reqs.	Avg Mthly Reimbursement	Notes
Aug-23	GHS - Lease Up 149-2214	0149-2214	leasing	\$283,138.00	\$68,960.12	\$214,177.88	3	24.36%	75.64%	9	\$23,797.54	\$12,234.90	Last Draw-August/September 2023
	8/1/2023 - 7/31/2024		supp svc	\$73,548.00	\$16,684.17	\$56,863.83		22.68%	77.32%		\$6,318.20		
			admin	\$31,816.00	\$0.00	\$31,816.00		0.00%	100.00%		\$3,535.11		
		Total		\$388,502.00	\$85,644.29	\$302,857.71		22.04%	77.96%		\$60,571.54		
	GHS - RRH 447-2208	0447-2208	RA	\$204,708.00	\$22,820.65	\$181,887.35		3	11.15%		88.85%		9
8/1/2023 - 7/31/2024		supp serv	\$41,747.00	\$13,439.79	\$28,307.21	32.19%	67.81%		\$3,145.25				
		admin	\$15,396.00	\$0.00	\$15,396.00	0.00%	100.00%		\$1,710.67				
	Total		\$261,851.00	\$36,260.44	\$225,590.56	13.85%	86.15%		\$28,198.82				
OCT/ NOV 2022	GCYC TH-RRH 670-2203	0670-2102	RRH-TH	\$125,471.00	\$125,471.00	\$0.00	12	100.00%	0.00%	0	\$0.00	\$38,321.68	current as of September 2023
	10/1/2022 - 9/30/2023		supp serv	\$56,117.00	\$53,383.67	\$2,733.33		95.13%	4.87%		\$341.67		no first draw for Oct.
			admin	\$17,005.00	\$12,753.75	\$4,251.25		75.00%	25.00%		\$531.41		
		Total		\$198,593.00	\$191,608.42	\$6,984.58		96.48%	3.52%		\$997.80		
	MCD - CoC Planning 711-2100	0711-2100	COC planning	\$138,650.00	\$0	\$138,650.00	1	0.00%	100.00%	11	\$19,807.14	\$0.00	First draw has not been made
	10/1/2023- 9/30/2024		admin	NA	NA	NA			100.00%		NA		
	Total		\$138,650.00	\$0.00	\$138,650.00	0.00%		100.00%	\$19,807.14				
	MCD - HMIS 146-2215	0146-2114	HMIS costs	\$85,747.00	\$79,792.72	\$5,954.28	12	93.06%	6.94%	0	\$0.00	\$9,974.09	current as of October 2023
11/1/2022 - 10/31/23		admin	\$3,830.00	\$957.50	\$2,872.50	25.00%		75.00%	\$0.00				
10/30/2022	Total		\$89,577.00	\$80,750.22	\$8,826.78	90.15%		9.85%	\$1,260.97				