



Wednesday, July 12, 2023

9:00 AM

**Location: Zoom Teleconference**

**Our Mission:**

*“A community working together to achieve access to safe and affordable housing for all residents of Genesee County.”*

**A G E N D A**

- |   |                                       |
|---|---------------------------------------|
| <b>I. WELCOME:</b>  | Essence Wilson                        |
| <b>II. COMMUNITY PRESENTATION:</b>  |                                       |
| A. Flint & Genesee State of Literacy 2023 Report  | Antoinette McClain<br>Data Consultant |
| <b>III. OLD BUSINESS:</b>   |                                       |
| A. Approval of <u>June 2023</u> minutes   | Essence Wilson                        |
| B. Governance Council update  |                                       |
| C. Infrastructure Organization and Coordinated Entry RFP Update   |                                       |
| <b>IV. REPORTS:</b>   |                                       |
| A. H.A.R.A / GCCARD   | Misty Bowers                          |
| B. Street Outreach & Coordinated Entry Policy and Procedure   | Jim Perlaki                           |
| C. Coordinated Entry  | Eric Cooper                           |
| D. Interagency Service Team   | Erika Humphrey                        |
| E. HMIS Admin   | Travis Buckley                        |
| F. SOAR   | Bill Doub                             |
| G. Fiscal Reports   | Shearese Stapleton                    |
| <b>V. NEW BUSINESS:</b>   |                                       |
| A. City of Flint ESG Funding Vote   | Kevin Miller<br>City of Flint         |
| B. Coordinated Entry Surveys  | Tracey Hurd<br>“                      |
| <b>VI. OTHER BUSINESS:</b>  |                                       |
| A. MSHDA ESG FY2023-2024 NOFA   | Shelly Safi                           |
| B. FY 2023 CoC Program NOFO   | Tracey Hurd                           |
| C. Meeting In Person + Frequency Survey Results   | “                                     |
| <b>VII. Announcements:</b>  |                                       |
| Sharing, Client Successes, announcements & opportunities, email for distribution:<br><a href="mailto:flint-geneseecoc@metroflint.org">flint-geneseecoc@metroflint.org</a> |                                       |
| <b>VIII. Adjournment:</b>   | Essence Wilson                        |
| <b>Next meeting August 9, 2023, 9:00 AM Location: Teleconference</b>  |                                       |



## **Flint/ Genesee County CoC Minutes**

Meeting Minutes

June 14, 2023

9:00 AM Zoom Teleconference Call

Attendance: Cassandra Avance, Hurley; Anthony Barker, Hope Network; Katie Baxter, Catholic Charities; Kelly Bidelman, CCJ; Linda Bielskis, SOF; Misty Bowers, Catholic Charities; Lisa Bruder, GHS; Travis Buckley, MCD; Maurice Bush, Wellness; Dwayne Clemons, Hamilton Community Health; Kanisha Clemons, YWCA; Sonyita Clemons, Total Life Prosperity; Eric Cooper, MCD; Tina Counterman, SHRC; Judy Creed, YWCA; Veronica Daffin, Salvation Army; Gina Deshong, Disability Network; Denise Diller, Crossover; Bill Doub, GHS; Ashnee Dunning, LSEM, Charmaine Furline, SOF; Center for Higher Learning Educational Achievement; Debra Hayes, MBK; Denyatta Henry, McLaren Healthcare; Angela Hood, Literacy Network; Shelly Hoffman, SOF; James Hudgens, New Paths Inc.; Erika Humphrey, MCD; Tracey Hurd, MCD; Anthony Kelly, GCMPC; Paul Kilgore, SOF; Lori Kunkel, GFHC; Ebony Levy, GHS; Nikola Lucic, LSEM; Tamika Mack, State of Michigan; Bryanna McGarry, GFHC; Brittany Monge, GCMI; Molly Mueller, Communities First; Beth Noye, Salvation Army; Jill Nylander, LSEM; Cherise Pagels, Communities First; James Perlaki Traverse Place, Sheila Rickman, GENCH; Aaron Rowell, MCD; Shelly Safi, Catholic Charities; Trina Sanders, YWCA; Jessica Cyriaque- Staton, REVIVE; Shearese Stapleton, Mothers Of Joy; Kevin Thompson, State of Michigan VA; Marsha Thrower, MADE Institute; Jean Troop, GENHS; Candace Waggoner, Voices for Children; Martez Warren, MRS; Tiffany M. Wharry, Family Promise; Essence Wilson, Communities First; Rayetta Wyatt, State of Michigan Veteran Services; Cheryl Zapfe, GISD.

**I. WELCOME**—Essence started the meeting by welcoming the CoC members and stating the CoC’s mission. “A community working together to achieve access to safe and affordable housing for all residents of Genesee County.

## **II. COMMUNITY PRESENTATION**

- A. Michigan Rehabilitation Services (MRS)– Martez Warren presented the main purposes of Michigan Rehabilitation Services is to employ individuals who have a disability. That can be a physical disability, a mental disability, an emotional disability or even a psychological disability. Anyone who has any sort of documented disability.
1. The process of Michigan Rehabilitation Services is to first complete an MRS application. The intake process begins after the individual completes their application. During the intake I gather all the information I need from the individual.
  2. After the intake and eligibility has been provided, the client and I complete an Individual Plan for Employment (IPE). During the IPE the client and I discussed their job goals or employment goals that the client may have.
  3. MRS is not a temporary service provider. We provide training for individuals who need employment. Therefore, our task is not to only help an individual obtain employment, but it is also to help an individual maintain employment.
  4. We also help individuals with building resumes, we help individuals with life skills. The goal of Michigan Rehabilitation Services is to help individuals remove the barriers that may be preventing them from obtaining employment.
- B. Genesee Health System- BHUCC/CIT- Lisa Bruder presented an update on the mental health services that are being offered by GHS. Behavior Health Urgent Care has been open for 18 months now, and our services are picking up very fast.

1. Our urgent care is designed to meet all basic needs of individuals coming to see us as we really recognize that until we meet people's basic needs, it's difficult to de-escalate and work through that crisis.
2. Our urgent care provides private rooms for anyone that would like to come in to take a nap. We provide blankets, pillows, stable meals, water, juice, snacks, kid snacks, baby formula, diapers and anything that is needed.
3. Once we complete a screening on someone, we can provide authorizations for services. Someone might need a day treatment program. They might need a crisis residential. They might need crisis stabilization. We can provide authorizations for services. We have crisis stabilization for adults and for children. We have a whole option of our crisis continuum services with the with the goal being to avoid hospitalization and jail.
4. We also train law enforcement. We've connected with every municipality in the community and had an amazing response. And we host classes that are called (CIT) Crisis Intervention Team. That is 40 hours of training. We offer courses every quarter, and we have trained 97 officers to date.

### III. OLD BUSINESS

- A. [April 2023](#) minutes were approved (No May Meeting).
- B. **Governance Council update**—Essence presented updates for the Governance Council.
  1. The Governance Council is currently getting our new officers acclimated to their new roles.
  2. Essence advised the CoC members that an action plan for the Governance Council (GC) is currently in the works. The purpose of the action plan is to guide the GC for the balance of the year.
- C. **Infrastructure and Coordinated Entry RFP Update**— Essence advised the CoC members that right now we're preparing some guidance that will be reviewed by our (HUD) The Department of Housing and Urban Development rep as well as by the IRT and then the IRT will be responsible for finalizing things and getting those issued.
  1. There's a proposed timeline, and that will come before the general CoC. Hopefully next month for review comment and approval.

### IV. REPORTS:

- A. **Housing Assessment Resource Agency:** Misty Bowers presented the HARA reports for the month of May. We had 2,842 incoming calls, 438 walk-ins, 49 referrals to Crossover Outreach. For homeless prevention we assisted 13 people for utility assistance with a total of \$7,986. For rental assistance we spent \$8,278.10, assisting 8 people. For security deposits we spent \$279.12, assisting 2 people. For the emergency motel the amount was \$7,741.97, this amount is not exactly for the month of May, but the disbursements I paid. A total of \$24,286.22 was spent for homeless prevention and a total of 44 people were assisted.
- C. **Continuous Quality Improvement (CQI):** No report submitted.

- D. **Street Outreach:** Jim Perlaki reported the street outreach's annual data- For the month of May we had 269 contacts with people. We completed 9 homeless verifications, but all 9 of them were determined not eligible or they were incomplete because the people cannot be found. Genesee County Youth Corporation (GCYC) received a grant through Genesee Health Systems (GHS) to extend hotel motel services for those in crisis for the remainder of the year.
- E. **Coordinated Entry System (CES):** Eric Cooper reported for the Month of May that the Coordinated Entry System received 63 CESA's forms. We sent out 8 referrals for housing opportunities. 2 were housed in the month of May, one for GHS and one for VLUP.
- F. **Interagency Service Team (IST):** Erika Humphrey reported IST report for the Month of May. The IST and the CQI have decided to come together to help address barriers with returning to homelessness formerly called recidivism. Some of the major issues we addressed were mental health, medical mistrust, the cost of housing in our community and the lack of affordable housing in our community. We discussed life skills so this would be for individuals that maybe have never lived independently, and they literally do not know what it takes to maintain housing down to just the simple tasks, such as washing dishes or taking care of an apartment and paying bills.
- G. **HMIS:** Travis Buckley reported an update on the HMIS meeting for the month of June. At the HMIS we discussed making sure that our recertifications were up and that our license are correct. We've done a great job at cleaning and maintaining data. If there's any questions about HMIS, I can always be contacted at T. [buckley@metroflint.org](mailto:buckley@metroflint.org) or you can contact me on my phone at (810) 620-1743.
- H. **Supplemental Social Security Income & Social Security Disability Insurance Outreach Access and Recovery (SOAR):** Bill Doub reported an update on yesterday's statewide SOAR Conference. Genesee County and the Continuum of Care was well represented at yesterday's statewide SOAR conference. We received recognition for having a CoC sponsored stakeholder group. For more information on the SOAR program Please view SOAR report. If interested in becoming a SOAR practitioner, please contact Bill Doub for more information at (810) 618-6045 or [wdoub@genhs.org](mailto:wdoub@genhs.org). SOAR training can be done in a group cohort or individually. The monthly SOAR meetings are held via ZOOM on the 3rd Thursday of every month at 10am.
- I. **Fiscal Reports:** Shearese Stapleton reported the purpose of the fiscal workgroup is to review spending of agencies. The Fiscal Workgroup meetings are held via ZOOM on the 4th Thursday of each month at 10 Am.

## V. NEW BUSINESS:

- A. **Monthly Meeting Discussion:** Tracey Hurd introduced the concept of restarting face to face meetings for our CoC Community meetings. I would like to introduce a totally new concept for the Flint, Genesee County CoC and that is the frequency of meetings. We're going to give you time to discuss this in later meetings. There are CoCs across the nation that meet monthly like we do, some meet every other month, quarterly, and twice a year. So, I want you to start thinking if we would want to move to having meetings every other month. We will send a survey out for you to start thinking through this process.
- B. **FY 2023 Notice of Finding Opportunities (NOFO):** Tracey Hurd presented updates on the upcoming 2023 NOFO. Yesterday we just received the Grants Inventory Worksheet. So that means

that we are getting close. The Grants Inventory Worksheet (GIW) is where HUD asked us to confirm that all our funding opportunities are presented in the GIW. If our funding opportunities are not presented in the GIW, you cannot submit any funding for it in the NOFO. NOFO is coming soon. Stay tuned for more information.

**VI. Other Business:**

- A. CoC Equity Results Team (CERT) Update- Tracey gave an update on the main purpose of CERT. The goal of CERT is to transform homeless service delivery systems through a racial equity lens. The CERT team meets every other Thursday, and we are always learning quantitative data and there are definite areas of improvement in our homeless response system, not only in Genesee County, but across the state.
  
- B. BMMCC Takeaways- Overview will be communicated later.

**VII. Announcements:**

Sharing, Client Successes, announcements & opportunities, email for distribution:

[flint-genesecoc@metroflint.org](mailto:flint-genesecoc@metroflint.org)

**VIII. Adjournment:**

Essence Wilson

**Next meeting July 12, 2023, 9:00 AM Location: Teleconference**

08:51:39 From VeronCia Daffin to Everyone:  
Good Morning- Vee Daffin Salvation Army -ESP

08:52:24 From CoC Admin to Everyone:  
Good Morning Everyone- Aaron Rowell- CoC Admin

08:59:13 From Dwayne Clemons to Everyone:  
Dwayne Clemons HCHN

08:59:43 From Nikola Lucic to Everyone:  
Good morning everyone!

09:00:15 From Lori Kunkel to Everyone:  
Lori Kunkel, Greater Flint Health Coalition

09:01:05 From William Doub to Everyone:  
Bill Doub, Genesee Health System - Good Morning

09:01:15 From Cheryl Zapfe to Everyone:  
Cheryl Zapfe Genesee Intermediate School District

09:01:36 From James Perlaki to Everyone:  
Jim Perlaki - GCYC

09:01:40 From Shelly Hoffman to Everyone:  
Shelly Hoffman, Shelter of Flint

09:01:41 From Sheila Rickman to Everyone:  
Sheila Rickman GCHC

09:01:41 From Denyatta Henry to Everyone:  
Denyatta Henry, McLaren Health Care

09:01:43 From Ebony Levy to Everyone:  
Good morning, Ebony Levy, GHS

09:01:50 From Tina Counterman to Everyone:  
Good Morning. Tina Counterman. Sacred Heart Rehabilitation Center.

09:01:56 From Erika Humphrey, she/her to Everyone:  
Erika Humphrey MCD

09:01:57 From Jean Troop to Everyone:  
Jean Troop, Genesee Community Health Center

09:02:01 From Kelly Bidelman to Everyone:  
Kelly Bidelman, Center for Civil Justice

09:02:41 From William Doub to Everyone:  
Good Morning everyone. This is Kevin Thompson from the AAVAMC.

09:02:42 From Maurice Bush to Everyone:  
Maurice, Wellness Services

09:02:49 From Katie Baxter to Everyone:  
Good morning, Katie Baxter, CCSGC

09:02:53 From Ashnee Dunning to Everyone:  
Ashnee Dunning - LSEM, The Power Initiative, CHEA

09:03:29 From Linda Bielskis to Everyone:  
Linda Bielskis, Shelter of Flint

09:03:58 From Travis Buckley to Everyone:  
Travis Buckley, MCD

09:04:15 From Gina DeShong to Everyone:  
Good Morning Gina DeShong , The Disability Network

09:04:16 From Rayetta Wyatt to Everyone:  
Good Morning, Rayetta Wyatt-State of Michigan/Veterans' Employment Services

09:04:22 From Tiffani M. Wharry to Everyone:  
Good Morning Tiffani Wharry Family Promise of Genesee County (just fyi our name will be changing to Family Promise of Mid Michigan shortly.. just waiting on some paper work.

09:04:31 From Essence Wilson to CoC Admin(Direct Message):  
Could you make me co-host as well? I switched devices. :)

09:04:41 From Sonyita Clemons to Everyone:  
Good morning, Sonyita Clemons, Total Life Prosperity Community Development Corporation (TLP CDC)

09:04:43 From Brittany Monge to Everyone:

Brittany Monge- NSC, GCCARD  
09:04:48 From Denise Diller to Everyone:  
Denise Diller, Crossover Outreach  
09:06:23 From Debra Hayes to Everyone:  
Debra Hayes MBK  
09:06:36 From James Hudgens to Everyone:  
jim Hudgens New Paths, Inc.  
09:06:55 From Nikola Lucic to Everyone:  
Nikola Lucic, LSEM  
09:07:09 From Tamika Mack-Genesee County MDHHS to Everyone:  
Tamika Mack-MDHHS  
09:07:28 From Essence Wilson to Everyone:  
Please mute yourself if you are not speaking.  
09:07:31 From William Doub to CoC Admin(Direct Message):  
Hey Aaron, I am being ghosted for this meeting. There are two William Doub - the Real Me and the Fake Me (Lol)  
09:07:33 From ANTHONY BARKER to Everyone:  
Anthony Barker Hope Network Housing  
09:08:33 From Candace Waggoner to Everyone:  
Candace Waggoner, Voices for Children Advocacy Center  
09:09:04 From Elizabeth Noye to Everyone:  
Elizabeth Noye, The Salvation Army  
09:09:37 From Denyatta Henry to Everyone:  
@martez, do you have a flyer on this program?  
09:09:56 From Bryanna McGarry - GFHC to Everyone:  
Bryanna McGarry, Greater Flint Health Coalition  
09:11:33 From Tracey Hurd to Everyone:  
810-931-9906 Martez Warren MRS  
09:12:30 From Judy Creed to Everyone:  
Judy Creed YWCA  
09:13:01 From Denyatta Henry to Everyone:  
Denyatta.henry@mclaren.org  
09:14:07 From Paul Kilgore to Everyone:  
Paul Kilgore - Shelter of Flint  
09:15:09 From Shearese N. Stapleton to Everyone:  
Shearese Stapleton - Mothers of Joy Institute  
09:16:39 From Kanisha Clemons to Everyone:  
Kanisha Clemons - YWCA Flint  
09:16:55 From Tina Counterman to Everyone:  
Reacted to "810-931-9906 Marte..." with  
09:18:09 From Martez Warren to Everyone:  
Marte Warren (MRS) - warrenm9@michigan.gov - 810.931.9906  
09:23:46 From Molly Mueller to Everyone:  
Molly Mueller Communities First, Inc.  
09:30:41 From Marsha Thrower to Everyone:  
Marsha Thrower, MADE Institute  
09:31:50 From Charmaine Furline to Everyone:  
Charmaine Furline- Shelter of Flint  
09:32:29 From Jessica Staton to Everyone:  
Jessica Staton, Revive CHC.  
These are excellent services for our community. Thank you.  
09:33:44 From CoC Admin to Everyone:  
Bill Doub and I notice there are 2 William Doub. Can the 2nd William Doub that does not have a video up, state who you are? we will greatly appreciate it. Thank You  
09:34:19 From Angela Hood to Everyone:  
Angela Hood- Flint and Genesee Literacy Network  
09:34:42 From Debra Hayes to Everyone:

Thanks Debra, I am aware. The person in charge of the COC zoom meetings never responded to my requests so Bill has been kind enough to share his link with me.

09:35:40 From Debra Hayes to Everyone:

The 2nd Bill is Kevin Thompson VA-Ann Arbor

09:35:44 From Misty Bowers to Everyone:

Misty Bowers- Catholic Charities of Shiawassee & Genesee Counties

09:35:53 From Katie Baxter to Everyone:

thank Lisa, GHS does great work!

09:35:58 From Trina Sanders to Everyone:

Trina Sanders-YWCA of Greater Flint

09:38:08 From Eric Cooper to Everyone:

Eric Cooper- MCD

09:42:30 From Essence Wilson to Everyone:

Lisa Bruder LBruder@genhs.org

09:51:22 From Lori Kunkel to Everyone:

My microphone isn't working. I am curious how many calls come in a month to CE and is there a breakdown of their disposition

09:53:52 From Katie Baxter to Everyone:

that would be great Tracey

09:55:30 From Tracey Hurd to Everyone:

We got it! The data is collected we will bring it forward to this meeting. Thanks for the reminder!

09:59:31 From Erika Humphrey, she/her to Everyone:

ehumphrey@metroflint.org

10:01:38 From Misty Bowers to Everyone:

I have a GHS training now, have a good day.

10:01:49 From Katie Baxter to Everyone:

thanks Misty

10:02:02 From Tracey Hurd to Everyone:

Thanks Misty have a great day!

10:07:57 From Lori Kunkel to Everyone:

Meeting cadence needs to consider the timeline proposed for the RFPs and selection of CAS and infrastructure organization. May not wish to change until after those activities are completed.

10:08:14 From Bryanna McGarry - GFHC to Everyone:

Reacted to "Meeting cadence need..." with

10:09:12 From Denise Diller to Everyone:

Have to leave for another meeting. Have a great day everyone!

10:10:41 From Travis Buckley to Everyone:

For those of us who attend multiple or all meetings would enjoy a break from some meetings being every month and I feel this should be discussed.

10:14:56 From Shearese N. Stapleton to Everyone:

I think the summer would be a good time to have a brake.

10:15:12 From Shearese N. Stapleton to Everyone:

Just a thought.

10:15:35 From Lori Kunkel to Everyone:

Agreed it should be discussed but must be careful of the timing and what could potentially be impacted. With the RFP timeline it would be good to wait until that process is completed.

10:16:07 From Debra Hayes to Everyone:

There is no time for a break this summer, we have 2 major RFP that is scheduled to hit the press by August 1, 2023.

10:16:28 From Shearese N. Stapleton to Everyone:

Felt incarcerated!

10:18:46 From Lori Kunkel to Everyone:

Must be very careful of stipends as they can impact benefits

10:18:53 From Cheryl Zapfe to Everyone:

I have to leave for another meeting.

10:19:20 From William Doub to Everyone:

The CoC spirit(s) moves me to suggest not holding the July CoC meeting. Per Debra's comment the



RFP's will not be ready until August 1st.

10:19:39 From Lori Kunkel to Everyone:

May wish to ask national leadership about how they can be handled.

10:20:48 From Lori Kunkel to Everyone:

July meeting will be needed to confirm timeline and RFP process.

10:21:35 From Bryanna McGarry - GFHC to Everyone:

Reacted to "There is no time for..." with

10:22:21 From Tracey Hurd to Everyone:

We will not make any changes until end of 2023 or 2024. We will definitely always meet during NOFO

10:23:23 From Jill Nylander to Everyone:

If others are willing to help on the RFP drafting, please let Debra or me know.

10:24:07 From Nikola Lucic to Everyone:

A colleague of mine has an elderly client who is currently in assisted-living post surgery. The client will be out in about a month-month and a half and will have no housing options available. The client wants to apply for a voucher and potentially move into Dauner Haus. Is there anyone that we can refer him to for assistant with the voucher process and/or finding housing given the short timeframe? Please email me at [nlucic@lsem-mi.org](mailto:nlucic@lsem-mi.org) if you can help

10:25:00 From Tracey Hurd to Everyone:

Call you after this call

10:25:01 From Nikola Lucic to Everyone:

Thank you so much!



## Sub-Committees, H.A.R.A., Financial Reports

Mission: A community working together to achieve access to safe and affordable housing for all residents of Genesee County.

### Monthly Report Submissions

**July 12, 2023**

Housing Assessment and Resource Agency (H.A.R.A.) – Misty Bowers

\*Genesee County Community Action Resource Department (GCCARD) CERA numbers included in the HARA report

Coordinated Entry Policy and Procedures – Jim Perlaki

Coordinated Entry System/QBNL – Eric Cooper

Interagency Service Team Subcommittee (IST)- Erika Humphrey

HMIS – Travis Buckley

Social Security Outreach Accessibility and Recovery (SOAR) – Bill Doub

Fiscal Report- Shearese Stapleton

#### *Fiscal Reports:*

MSHDA – Shelly Safi

HUD – Erika Humphrey

County ESG – Anthony Kelly

City of Flint – Kevin Miller

#### Cancelled Meetings

Continuous Quality Improvement – Jim Perlacki

Catholic Charities of Shiawassee & Genesee Counties  
One Stop Housing Monthly Report  
June 2023

Intake Specialist:  
-Front Desk

**3,236-** Total Incoming Calls  
**416-** Walk-Ins  
**82-** Crossover Outreach referrals

Homeless Prevention:  
HP-

- Utility Assistance- \$ **3,454.98/7 Assisted**
- Rent Assistance- \$ **20,034.30/15 Assisted**
- Security Deposit- \$ **1,162.00/1 Assisted**
  - Total Spent- \$ **24,651.28 /23 Assisted**

Rapid Rehousing  
RRH-

- Security Deposit- \$ **980.00/1 Assisted**

Housing Choice Voucher & Emergency Housing Vouchers: & Moving Up  
HCV, EHV, MU

HCV-

\*Becka management pulled from the HCV Homeless Preference waitlist on **7-3-23** & pulled **40** names.

EHV-

- **30** of **35** -Leased Up & some pending \*Waiting an update from CMA inc.
- **0** Names on the EHV waitlist
- CMA Inc. last pulled on **4-18-23/16** people

MU-

- **0** on the waitlist

Catholic Charities of Shiawassee & Genesee Counties  
One Stop Housing Monthly Report  
June 2023

Outreach:

*EFSP-*

- Rent Assistance- **\$1,391.03**
- Utility Assistance- **\$2,711.54**
  - **Total Spent- \$4,102.57**

Covid Emergency Rental Assistance Program (C.E.R.A.):

The Program officially started March 15, 2021.

- Catholic Charities- No Assistance/**Referrals to GCCARD Only**

GCCARD- CERA Report

Covid Emergency Rental Assistance Program (C.E.R.A.):

*June 2023:*

- CERA Rent: **\$ 650,882.28**
- CERA Utilities: **\$ 70,756.45**
  - **Total Spent- \$721,638.73**

➤ **0 CERA referrals sent to GCCARD from Catholic Charities in June**

**\*No referrals sent to GCCARD since March 31<sup>st</sup>, GCCARD is working on processing referrals already sent to them & paused any new referrals until further notice.**

PBV- Willow Haven I & II

**1 PBV unit open**

# Monthly Subcommittee Report Out Form

Date: June 2023

1. **Subcommittee Name:** Coordinated Approach System Policy and Procedure Review Taskgroup
2. **a) Chair Name:** Jim Perlaki                      **b) Co-chair Name:** Co-chair open
3. **Purpose:** Review the existing policies and procedures and make recommendations for updates for 2023
4. **a) Meeting Date:** 6/22/2023                      **b) Frequency:** Fourth Thursday of each month at 3:00 p.m.  
Attendees: Jim Perlaki, Jodene Blair, Lori Kunkle, Kevin Miller, Misty Bowers, Tracey Hurd, Teresa Langston, Erika Humphrey, and Gina DeShong
5. **Goal (short/long term):** Complete rewrite of the policies and procedures
6. **Outcomes:**
  - a. **Quantitative:** Complete the rewrite as the annual review
  - b. **Qualitative:** Update the policies and procedures to meet the changes represented in the community

**Observations, comparisons/Trends:** The team finished the final draft of the rewrite of the policies and procedures. They will be sent to the members of the committee for one last review and check on the newest section under the Diversion addition. Afterwards they will be sent to Essence to go to Governance for review in July and then eventually to the full membership with a goal of final approval in September 2023. July meeting scheduled for July 27 at 3:00 pm.

## CES Update Date: June 2023

1. a) Chair Name: submitted by Eric Cooper    b) Co-chair Name:
2. Purpose: Development of an implementation policy and strategy for QBNL within the Flint/Genesee County CoC.
3. a) Meeting Date:                    b) Frequency: Monthly  
     Attendees: [Click to tap here to enter text.](#)
4. Goals (short term/ long term):
  - a. Short term: Effectively manage the QBNL and ensure that all data is accurate and up to date.
  - b. Long-term: Effective prioritization plan for those individuals to ensure the highest vulnerability individuals are housed first. To end the cycle of homelessness in our community.

5. Outcomes:

**A. Quantitative:**

1. **CESA forms received from June 1, 2023- June 30, 2023, = 47**

Agency	CTM	YWCA	MBK	Wellness Services	SOF	GCYC-STO	Traverse Place	GCYC -	PATH	MCD
# of clients referred to CE	24	4	12			2	1		3	1

2. **Referrals Out from June 1, 2023 – June 30, 2023 = 6**

Agency	YWCA	MBK	SOF	GCYC	GHS	CC	PBV	TBRA	
# of referrals sent					5 PSH			1	

**3. Housed MTD June 2023: 6**

Agency	GHS	SOF	MBK	YWCA	GCYC	CC			
# of clients housed	1 PSH	2 VLUP	1 RRH	1	1				

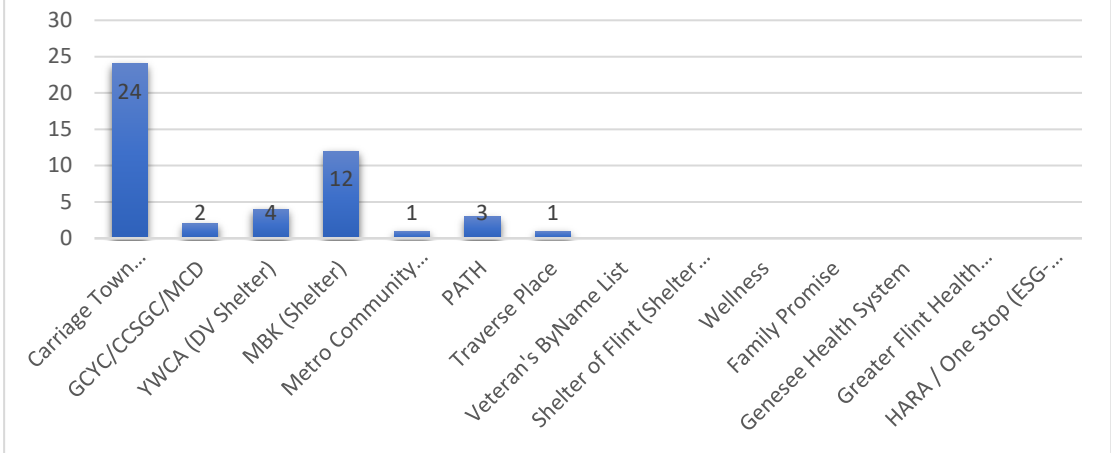
**4. Housed YTD with CES – 26\***

Agency	GHS (PSH, RRH)	SOF (PSH,VLUP)	MBK (RRH)	YWCA (RRH)	GCYC (RRH)	CC	PBV		
# of clients housed YTD	10 RRH 2 PSH	1 PSH 3 VLUP	4	1	5	Will report during the meeting.			

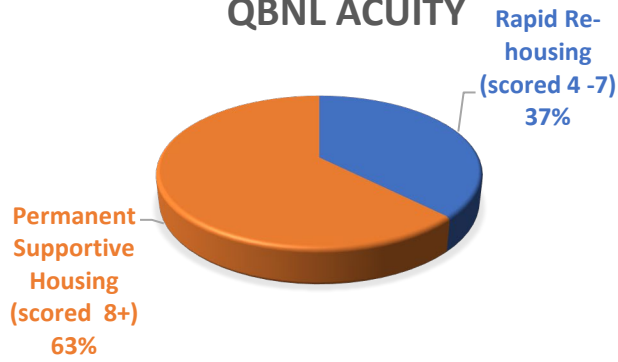
B. **Qualitative:** QBNL of Genesee County housed the most vulnerable clients first.

C. **Observations, Comparisons/Trends:** For the month of April, the number of clients on the QBNL increased with more singles than families. CE received fewer CESA’s and sent out fewer referrals in June than in May. There are currently 216 clients on the QBNL. Clients who receive vouchers continue to have difficulties finding suitable and affordable housing. All in all, this was a productive month for CE and we look forward to continuing great service to our communities.

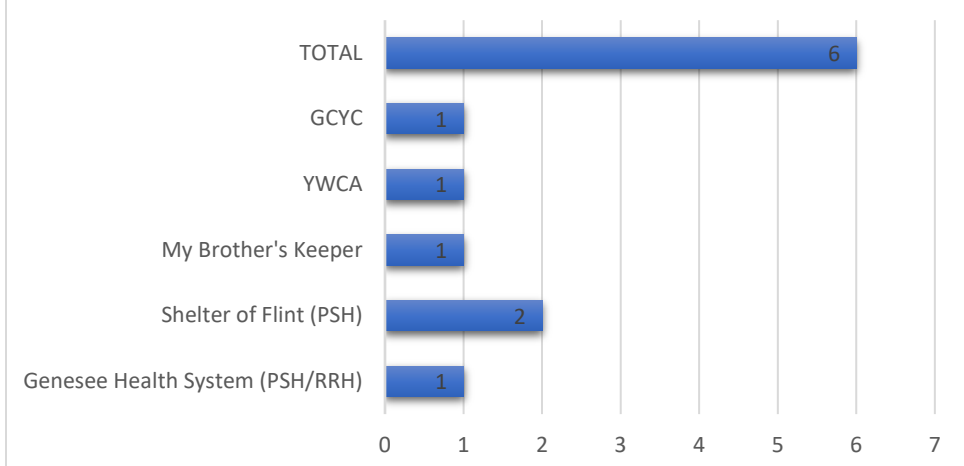
### Participating Agencies and # of Referrals into Coordinated Entry



### QBNL ACUITY

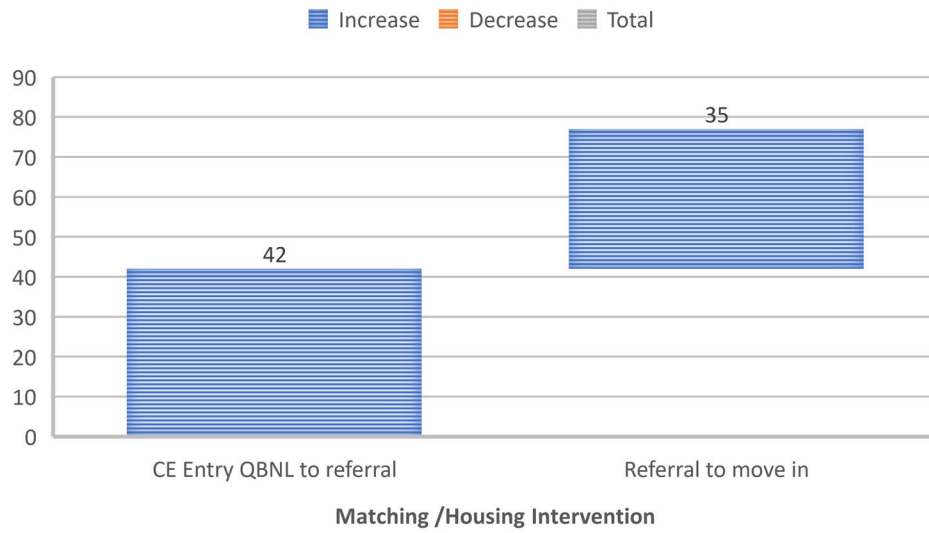


### Housed June 1-30, 2023

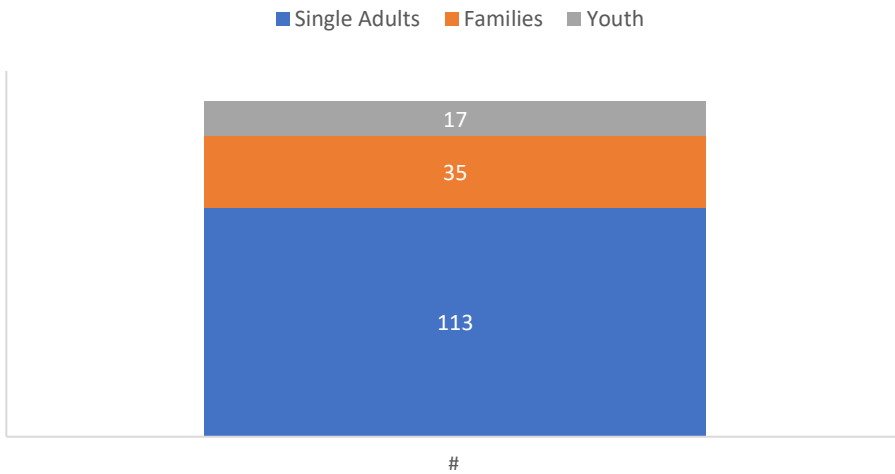




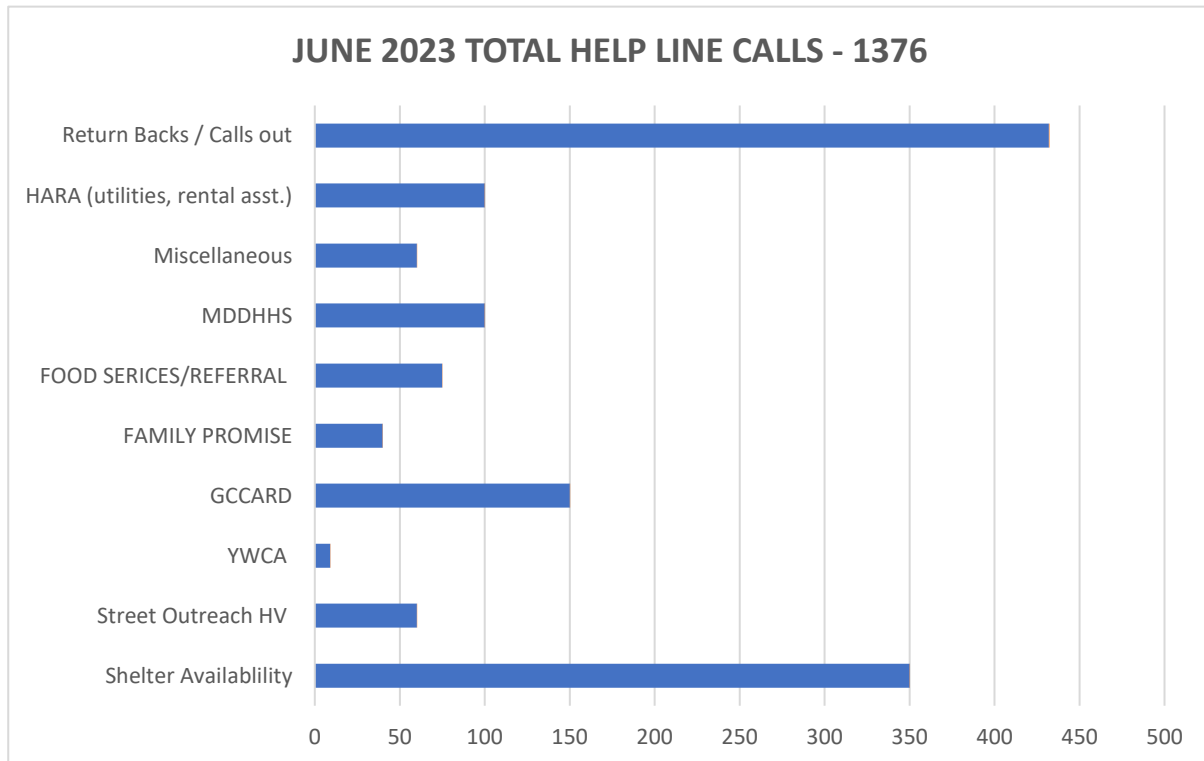
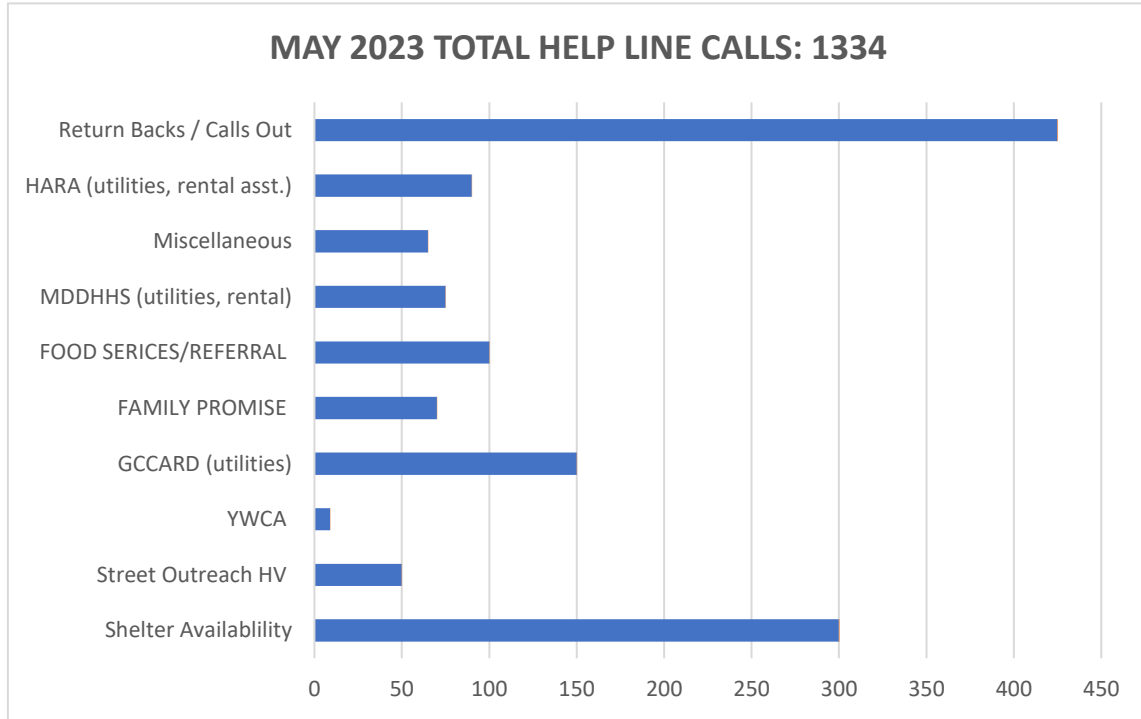
## AVG 77 DAYS FROM CE ENTRY TO MOVE IN



## QBNL DEMOGRAPHICS



# Flint / Genesee County Help Line Call Categories



## Flint/Genesee County Help Line Calls and Categories

<b>MAY 2023 TOTAL HELP LINE CALLS 1334</b>		
<b>Call Type</b>	<b># of Calls</b>	<b>Percentage</b>
Shelter Availability	300	22.49%
Street Outreach HV	50	3.75%
YWCA	9	0.67%
GCCARD (utilities)	150	11.24%
FAMILY PROMISE	70	5.25%
FOOD SERVICES/REFERRAL	100	7.50%
MDDHHS (utilities, rental)	75	5.62%
Miscellaneous	65	4.87%
HARA (utilities, rental asst.)	90	6.75%
Return Backs / Calls Out	425	31.86%
<b>TOTAL</b>	<b>1334</b>	<b>100.00%</b>

<b>JUNE 2023 TOTAL HELP LINE CALLS 1376</b>		
	<b>#</b>	<b>Percentage</b>
Shelter Availability	350	25.44%
Street Outreach HV	60	4.36%
YWCA	9	0.65%
GCCARD	150	10.90%
FAMILY PROMISE	40	2.91%
FOOD SERVICES/REFERRAL	75	5.45%
MDDHHS	100	7.27%
Miscellaneous	60	4.36%
HARA (utilities, rental asst.)	100	7.27%
Return Backs / Calls out	432	31.40%
<b>TOTAL</b>	<b>1376</b>	<b>100.00%</b>

# Interagency Service Team Subcommittee Report Out Form

June 20, 2023

12 PM- 2 PM

Street Outreach Conference Room

1. a) **Chair Name:** Erika Humphrey   b) **Co-chair Name:** Jim Perlaki
2. **Purpose:** Collaborative Meeting of direct service providers to assist one another with resources, case conferencing and anything related to getting and keeping clients housed.
3. **Meeting:** The IST meetings are held the third Tuesday of each month at 11:45 am via Zoom. This meeting was a special collaboration between IST and CQI.
4. **Attendees:** J. Blair (GHS), S. Birchmeier (GHS), R. Houston (SOF), T. Buckley (MCD), E. Cooper (MCD), T. Langston (CTM), M. Bush (Wellness Services), J. Carpenter SOF-PATH).
5. **Goals: (Short/long term):** Round-table discussion of returning to homelessness in the community (formally known as recidivism), identifying barriers, and offering possible solutions. **Building on last month's meeting where barriers were identified, this meeting focused on solutions to those identified barriers.**
6. **Outcomes:**

## Qualitative: barriers and solutions

- ❖ **Barriers identified in last month's meeting:** mental health, cost of housing/ lack of affordable housing, maintaining housing status while waiting for a voucher, life skills regarding housing, landlords.
- ❖ Solutions: Landlords
  - ❖ Creating a buy in for landlords by hosting a breakfast and discussing the needs of the community.
  - ❖ CoC educating themselves on Fair Housing laws in order to best advocate for their clients. Reaching out to Legal Services of Eastern Michigan to provide training or workshop.
  - ❖ Holding landlords accountable. Withholding rent payments if housing does not meet standards past initial inspection.
  - ❖ Identify individuals at the city/county level who are responsible for housing inspections and landlords. Know how to report if a property falls below HUD/ housing quality standards.
  - ❖ Vouchers have a time limit to use with a limited number of extensions. This can cause a person to "settle" for housing that may be subpar due to not wanting to lose their voucher.
- ❖ Solutions: Mental health/problems with VI-SPDAT
  - ❖ VI-SPDAT being performed quickly with no follow-up questions. This may cause the individual to score lower if a client is not being honest with mental health conditions thus not qualifying for a PSH voucher.
  - ❖ VI-SPDAT training requires interviewer to ask questions verbatim with no follow-up, stating that follow-up questions is case management or assessing the person.

- ❖ Addressing issues with VI-SPDAT with people at the State level to create a tool that is more person centered, using open-ended questions/ motivational interviewing techniques.
- ❖ Requiring quality VI-SPDAT training so that the tool can be used more effectively.

**Any other agency at the table with updates Client Issues/Recommendations:** none.

**1) Other Business:** E. Humphrey reached out to Carriage Town, Shelter of Flint, and GHS prior to today's meeting to inquire about any clients that were ready to graduate from PSH. Since there were no clients this month, it was determined by all parties involved that the Moving Up portion of IST would be cancelled this month. Moving Up will be explored again next month as usual.

**2) Announcements**

- i) Next meeting will be July 18,2023 at 12 pm after QBNL meeting. This will be another in person meeting at Street Outreach. The plan is to discuss action steps to what the groups have been discussing.

# Monthly Subcommittee Report Out Form

**Date: 7/6/2023**

1. Subcommittee Name: HMIS Agency Administrator
2. a) Chair Name: Travis Buckley                      b) Co-chair Name: [Click or tap here to enter text.](#)
3. Purpose: To review data quality standards, discuss upcoming HMIS changes, and discuss upcoming reporting requirements
4. a) Meeting Date: 7/6/2023                      b) Frequency: Monthly  
Attendees: Jim Perlaki, Kristina Ashmore, Charlene Furline, Erika Humphrey, Eric Cooper, Aaron Rowell, Misty Bowers.
5. Goal (short/long term): Long Term Goals: 95% quality data reporting, 100% data entry within seven (7) days, 100% on-time reporting
6. Outcomes:
  - a. Quantitative: See tables below

June 2023

Overall Unduplicated	Single Adults	Adults in Families	Children in Families	Number of Families	Unaccompanied Youth
2286	1118	355	814	150	8

- b. Qualitative: According to the HMIS Data Completeness Report Card the average score for all HMIS Participating Providers is a 97.45%.

7. Observations, comparisons/Trends: HMIS Summit July 25-27, 2023, Join the MCAH HMIS team, along with special guest presenters, as we discuss an array of topics related to utilizing data, building equity, and strengthening our communities in our shared goal of ending homelessness.

Registration: [https://whova.com/portal/registration/hmiss\\_202307/](https://whova.com/portal/registration/hmiss_202307/)

## **SOAR Workgroup Report for June 2023**

### **SOAR Stakeholder meeting was not held in lieu of the MDHHS sponsored State-wide SOAR Conference**

**Attendees:** Multiple attendees from different City of Flint/Genesee County Continuum of Care member agencies and community partners attended the statewide SOAR Conference sponsored by MDHHS.

#### **Open and Welcome—Bill Doub**

##### **1. Goals:**

- a. **Short term:** Increase the number of SOAR Trained staff using SOAR Principles and Methodology to assist with applying for benefits.
- b. **Long term:** Establish a network of SOAR trained staff and SOAR Stakeholders to assist SHP/RRH and ESG housing assistance recipients and other vulnerable individuals with applying for benefits.

##### **2. Outcomes:**

- a. **Quantitative:** 1) Increase the number of approvals for clients receiving Federal, State, and local benefits; 2) Increase the number of SOAR Trained staff assisting SHP clients with applying for benefits. 3) Increase the amount of dollars returned to the County as a direct benefit utilizing SOAR.
- b. **Qualitative:** Establishment of a network of SOAR – Trained Cadre to assist individual clients with applying for Federal and State benefits.

3. **Results: Since the May 2023 meeting, three approvals were recorded. Registration for Cohort D – SOAR Training sponsored by MDHHS and offered through PRAINCO.org. If not available to participate in the Cohort D - Group Training, individual staff can pursue the SOAR training at their own pace.**

#### **Key Points:**

1. **From Bill:** We need to discuss getting our homeless Wellness clients in the Coordinated Entry System. And we need to talk about why they are getting lost after entering the Coordinated Entry System.

2. **From Christine:** As of right now I have 2 current male clients. For one of my clients I am waiting for records to come through. And for the other client I'm just waiting for him to come to my office to sign. I even offered to go to him, but he was so transient he said, "No".
  - a. **From Bill:** Remember the Soar process is outreach and engagement. It takes time to build relationships, outreach, and engagement, both within our bureaucratic world and within our world of the consumers we serve.
3. **From Cherise:** I am sore certified, and it has been a challenge. Bill and I have a mutual client and you know it has been a struggle. But we're moving there one step at a time. We were able to get that evaluation moved up. So that's happening, I believe, next week. so that's going to help us. **Hearing has been postponed. Bill Doub has agreed to represent our mutual client at his upcoming hearing.**
4. **From Bill:** Bill thanked Cyndi for sending him a MRS report (Medical Summary Report) on a client.
  - a. **From Bill:** Remember, folks, it's not about the diagnosis of a client. It's about their ability to function on a daily basis.
  - b. **From Bill:** When we make conclusions it's important that these conclusions are backed up both in the body of the report and in the medical evidence that we cite.
  - c. **From Bill:** If we go to a hearing our job as a representative is to elicit testimony, if we are allowed to make opening remarks we must show where the information is buried in the medical records before we ask a judge to examine the medical records.
  - d. **From Bill:** When we're presenting a claim, the burden of proof is on us. We must show proof that a client can't work.
5. **From Maurice:** Many people are worried about being associated with Wellness and many of our clients want their information private.
  - a. **From Bill:** Reach out to your clients and make it very clear that their information is private and confidential and will be released after written permission is obtained and the information obtained or released is directly to the person's claim.



6. **From Bill:** Our underlying message here is all about social justice, and how we can make it real for everybody here.

### **SOAR Works Training (provides 20 CEUs)**

- Registration for Cohort C has been announced.
- Training can be done individually or in a group cohort.
- There is a SOAR cheat-sheet in Module 12- Bill can send this if interested.
- Group discussion focused on the amount of time needed to complete the training. Yes...There is a lot of paperwork time involved; however, the process works and the result, that of becoming a credentialed SOAR Provider is critical for clients to sustain their housing.

### **Special Announcements:**

- The next SOAR meeting scheduled for Thursday, July 20, 2023, at 10:00 AM. June SOAR Stakeholder meeting was cancelled in lieu of the statewide SOAR Conference.
- Bill Doub's contact info.
  - Direct Office Line (810) 496-4851
  - Phone- 810 618-6045
  - Email- [wdoub@genhs.org](mailto:wdoub@genhs.org)

Next Meeting: Thursday, July 20th at 10:00 AM

# Fiscal Workgroup

## Monthly Subcommittee Report Out Form

Date: June 2023

1. **Subcommittee Name:** Fiscal Workgroup
2. **a) Chair Name:** Shearese Stapleton                      **b) Co-chair Name:** Co-chair open
3. **Purpose:** to review spend down of agencies
4. **a) Meeting Date:** 6/22/2023                      **b) Frequency:** Fourth Thursday of each month at 10:00 a.m.  
**Attendees:** Aaron Rowell, Debra Hayes, Erika Humphrey, Jim Perlaki, Jodene Blair, Jody Pringle, Kevin Miller, Lori Kunkel, Marsha Thrower, Sally Birchmeier, Shearese Stapleton, Shelly Safi, Sonya McLaurin, Tracey Hurd, and William Doub
5. **Goal (short/long term):** Discuss/analyze spending for each grant to prevent sending grant funds back to the funder.
6. **Outcomes:**
  - a. **Quantitative:** Partner with IRT
  - b. **Qualitative**

**Observations, comparisons/Trends:** Monthly report will be submitted.

Shelly Safi reported the financial spending for the different agencies in the Flint/Genesee CoC. The 2022 ESG contracts are currently not open.

Jim Perlaki gave a brief report on the Catholic Charities C-19 spending. We received additional Rapid Re-housing (RPH) money. We are currently trying to align and transfer the RPH dollars into emergency shelter services. Shelly Safi reached out to MSHDA, and she received an email from a representative from MSHDA and they apologized for the delay. The representative informed Shelly that they are currently waiting on their supervisor for further guidance.

Kevin Miller presented an update on the CoC ESG spending report. The Flint City Council approved the action plan recommendation, and the action plan must be approved by the CoC. Kevin recommended a vote and an approval of the remainder ESG funding at the next CoC meeting.

Shearese will provide the report. The meeting was adjourned at 10:41 AM.

Designates jeopardy of being underspent **20% or more**  
 Designates caution for being underspent **10%-20%**  
 Designates contract on line as projected **within 10%**

	Funding Program	Fiduciary	Start Date	End Date	Months Into Grant	Months Left Remaining	Projected % to be Spent	Grant Amount	Spent YTD	Remaining	% Spent	% Remaining	Reporting Date	Population Served/Service(s) Provided
Carriage Town	2020 MSHDA C-19	CATHOLIC CHARITIES	10/1/2020	6/30/2023	32	1	97%	\$84,175.00	\$84,175.00	\$0.00	100.0%	0.0%	5/31/2023	Serving homeless and extremely poor in Genesee County through emergency shelter, food, clothing, medical services, case management, to prevent, prepare for, and respond to COVID-19.
	2021 MSHDA ESG	CATHOLIC CHARITIES	10/1/2021	3/31/2023	18	0	100%	\$20,452.00	\$20,452.00	\$0.00	100.0%	0.0%	5/31/2023	Serving homeless and extremely poor in Genesee County through emergency shelter, food, clothing, medical services, case management, housing and job assistance, on-the-job training, and educational classes.
	2022 MSHDA ESG	CATHOLIC CHARITIES	10/1/2022	9/30/2023	8	4	67%	\$19,632.00	\$0.00	\$19,632.00	0.0%	100.0%	5/31/2023	Serving homeless and extremely poor in Genesee County through emergency shelter, food, clothing, medical services, case management, housing and job assistance, on-the-job training, and educational classes.
	19/22 ESG CARES Shelter	City of Flint	1/21/2020	9/8/2023	23	7	77%	\$89,595.00	\$82,256.80	\$7,338.20	91.8%	8.2%	3/7/2023	
	21/22 ESG Shelter	City of Flint	7/1/2021	6/30/2022	9	3	75%	\$30,000.00	\$25,713.50	\$4,286.50	85.7%	14.3%	3/7/2023	
Catholic Charities	2020 MSHDA C-19	CATHOLIC CHARITIES	10/1/2020	6/30/2023	32	1	97%	\$484,168.00	\$472,568.00	\$11,600.00	97.6%	2.4%	5/31/2023	Serving homeless or at risk of becoming homeless populations in Genesee County. Hotel/motel vouchers, homelessness prevention and rapid rehousing, case management and financial/rental assistance, HMIS and administration by working to prevent, prepare for, and respond to COVID-19.
	2021 MSHDA EHV	CATHOLIC CHARITIES	7/1/2021	9/30/2023	20	4	83%	\$114,000.00	\$72,238.00	\$41,762.00	63.4%	36.6%	5/31/2023	Provide case management and financial assistance to and for income-qualified persons and eligible households in Genesee County who are experiencing homelessness or at risk of experiencing homelessness or having high risk of housing instability due to the COVID-19.
	2022 MSHDA ESG	CATHOLIC CHARITIES	10/1/2022	9/30/2023	8	4	67%	\$158,495.00	\$16,504.00	\$141,991.00	10.4%	89.6%	5/31/2023	Serving homeless and extremely poor in Genesee County through emergency shelter, food, clothing, medical services, case management, housing and job assistance, on-the-job training, and educational classes.
	2021 MSHDA ESG	CATHOLIC CHARITIES	10/1/2021	3/31/2023	18	0	100%	\$155,484.00	\$155,484.00	\$0.00	100.0%	0.0%	5/31/2023	Serving homeless and at risk of becoming homeless populations in Genesee County. Homelessness prevention and rapid rehousing, case management and financial/rental assistance, HMIS and administration.
	22/23 ESG HP	City of Flint	7/1/2022	12/31/2023	11	7	61%	\$68,986.76	\$0.00	\$68,986.76	0.0%	100.0%	3/7/2023	
2022 ESG-CV Shelter Ops	GENESEE COUNTY	9/1/2022	7/31/2023	11	2	85%	\$60,872.00	\$44,212.00	\$16,660.00	72.6%	27.4%	3/3/2023	Serving homeless and at risk of becoming homeless populations in Genesee County. Homelessness prevention and rapid rehousing, case management and financial/rental assistance, HMIS and administration.	
Family Promise	2022 ESG-CV Shelter Improvements	GENESEE COUNTY	7/1/2022	6/30/2023	9	3	75%	\$162,000.00	\$61,220.13	\$100,779.87	37.8%	62.2%	3/3/2023	
GGCARD	2022 ESG Homelessness Prevention	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$21,497.00	\$0.00	\$21,497.00	0.0%	100.0%	3/3/2023	
	2022 ESG-CV Homelessness Prevention	GENESEE COUNTY	7/1/2022	6/30/2023	9	3	75%	\$50,000.00	\$0.00	\$50,000.00	0.0%	100.0%	3/3/2023	
Genesee County Youth Corporation	2022 ESG Shelter Operations	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$30,015.00	\$12,820.46	\$17,194.54	42.7%	57.3%	3/3/2023	Essential services for REACH 8 bed shelter for youth ages 10-17
	2020 MSHDA C-19	CATHOLIC CHARITIES	10/1/2020	6/30/2023	32	1	97%	\$177,866.00	\$146,495.00	\$31,371.00	82.4%	17.6%	5/31/2023	8 units of apartment housing assistance and case management for youth ages 18-25 referred through the CE system
	2021 MSHDA ESG	CATHOLIC CHARITIES	10/1/2021	3/31/2023	18	0	100%	\$20,453.00	\$20,453.00	\$0.00	100.0%	0.0%	5/31/2023	Essential services for REACH 8 bed shelter for youth ages 10-17
	2022 MSHDA ESG	CATHOLIC CHARITIES	10/1/2022	9/30/2023	8	4	67%	\$19,632.00	\$13,416.00	\$6,216.00	68.3%	31.7%	5/31/2023	Serving homeless and extremely poor in Genesee County through emergency shelter, food, clothing, medical services, case management, housing and job assistance, on-the-job training, and educational classes.
	19/22 ESG CARES Shelter	City of Flint	1/21/2020	9/8/2023	23	7	77%	\$233,600.00	\$160,238.81	\$73,361.19	68.6%	31.4%	3/7/2023	
	19/22 ESG CARES RRH	City of Flint	1/21/2020	9/8/2023	23	7	77%	\$178,788.00	\$170,945.37	\$7,842.63	95.6%	4.4%	3/7/2023	
	22/23 ESG Shelter	City of Flint	7/1/2022	6/30/2023	9	3	75%	\$37,897.68	\$0.00	\$37,897.68	0.0%	100.0%	3/7/2023	
	Homeless Street Outreach	METRO	4/1/2022	3/31/2023	12	0	100%	\$107,217.00	\$107,217.00	\$0.00	100.0%	0.0%	3/31/2023	Street outreach services throughout Genesee County providing homeless verifications in partnership with the HARA and CE system, basic needs assistance, crisis intervention, and case management referrals for ending homelessness
Genesee Health Systems	Lease-up	METRO	8/1/2022	7/31/2023	10	2	83%	\$388,502.00	\$215,836.00	\$172,666.00	55.6%	44.4%	3/31/2023	
	Rapid Rehousing	METRO	8/1/2022	7/31/2023	10	2	83%	\$261,851.00	\$180,205.00	\$81,646.00	68.8%	31.2%	3/31/2023	Traverse Place 8 bed congregate living and 6 bed scattered site graduated housing providing transitional living housing, case management, life skills training, and counseling for youth ages 17-21 for up to 21 months
Genesee Health Systems	Transitional Living - Youth	METRO	7/1/2022	6/30/2023	11	1	92%	\$126,654.00	\$87,474.00	\$39,180.00	69.1%	30.9%	3/31/2023	12 units of apartment housing assistance and case management for youth ages 18-25 referred through the CE system
Genesee Health Systems	Transitional Living RRH - Youth	METRO	10/1/2022	9/30/2023	8	4	67%	\$198,593.00	\$85,199.00	\$113,394.00	42.9%	57.1%	3/31/2023	
Genesee Health Systems	2022 ESG Shelter Operations	GENESEE COUNTY	9/1/2022	8/31/2023	8	4	67%	\$7,505.00	\$7,505.00	\$0.00	100.0%	0.0%	3/3/2023	

Designates jeopardy of being underspent **20% or more**  
 Designates caution for being underspent **10%-20%**  
 Designates contract on line as projected **within 10%**

	Funding Program	Fiduciary	Start Date	End Date	Months Into Grant	Months Left Remaining	Projected % to be Spent	Grant Amount	Spent YTD	Remaining	% Spent	% Remaining	Reporting Date	Population Served/Service(s) Provided
Ma Inst	2022 Shelter Improvements	GENESEE COUNTY	7/1/2022	6/30/2023	4	8	33%	\$67,200.00	\$4,100.59	\$63,099.41	6.1%	93.9%	3/3/2023	
Metro Community Development	2022 ESG HMIS	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$7,817.00	\$0.00	\$7,817.00	0.0%	100.0%	3/3/2023	
	2022 HOME - TBRA	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$70,232.00	\$0.00	\$70,232.00	0.0%	100.0%	3/3/2023	
	2020 MSHDA C-19	CATHOLIC CHARITIES	10/1/2020	6/30/2023	32	1	97%	\$3,317.00	\$3,317.00	\$0.00	100.0%	0.0%	5/31/2023	
	Coordinated Entry	METRO	7/1/2022	6/30/2023	11	1	92%	\$124,374.00	\$51,478.44	\$72,895.56	41.4%	58.6%	3/31/2023	
	CoC Planning	METRO	10/1/2022	9/30/2023	8	4	67%	\$138,650.00	\$49,779.18	\$88,870.82	35.9%	64.1%	3/31/2023	
	HMIS	METRO	11/1/2022	10/30/2023	7	5	58%	\$89,577.00	\$27,992.09	\$61,584.91	31.2%	68.8%	3/31/2023	
My Brother's Keeper	2022 ESG Shelter Operations	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$23,450.00	\$0.00	\$23,450.00	0.0%	100.0%	3/3/2023	
	2022 ESG-CV Shelter Improvements	GENESEE COUNTY	7/1/2022	6/30/2023	9	3	75%	\$39,467.00	\$24,704.40	\$14,762.60	62.6%	37.4%	3/3/2023	
	2020 MSHDA C-19	CATHOLIC CHARITIES	10/1/2020	6/30/2023	32	1	97%	\$142,449.00	\$142,449.00	\$0.00	100.0%	0.0%	5/31/2023	
	2022 MSHDA ESG	CATHOLIC CHARITIES	10/1/2022	9/30/2023	8	4	67%	\$44,371.00	\$0.00	\$44,371.00	0.0%	100.0%	5/31/2023	
	2021 MSHDA ESG	CATHOLIC CHARITIES	10/1/2021	3/31/2023	18	0	100%	\$55,826.00	\$55,826.00	\$0.00	100.0%	0.0%	5/31/2023	
	19/22 ESG CARES Shelter	City of Flint	1/21/2020	9/8/2023	23	7	77%	\$303,307.00	\$272,155.60	\$31,151.40	89.7%	10.3%	3/7/2023	
	21/22 ESG Shelter	City of Flint					#DIV/0!	\$30,005.00	\$0.00	\$30,005.00	0.0%	100.0%	3/7/2023	
	22/23 ESG Shelter	City of Flint	7/1/2022	6/30/2023	9	3	75%	\$32,483.72	\$0.00	\$32,483.72	0.0%	116.7%	3/7/2023	
Shelter of Flint	2022 ESG Shelter Operations	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$17,822.00	\$0.00	\$17,822.00	0.0%	100.0%	3/3/2023	Essential services and operations at 70-bed emergency family homelessness shelter serving parent(s) with children and single women. Funding covers staff salaries, insurance, maintenance, utilities, security, and bus passes.
	2022 ESG-CV Shelter Ops	GENESEE COUNTY	7/1/2022	6/30/2023	9	3	75%	\$181,661.00	\$34,410.13	\$147,250.87	18.9%	81.1%	3/3/2023	
	2020 MSHDA C-19	CATHOLIC CHARITIES	10/1/2020	6/30/2023	32	1	97%	\$174,379.00	\$174,379.00	\$0.00	100.0%	0.0%	5/31/2023	To respond to and prevent COVID within the family emergency homelessness shelter serving parent(s) with children and single women. Funding covers beds, dividers, hazard pay, COVID Educator, case management, fogger solution, masks, bed, food, and admin.
	2021 MSHDA ESG	CATHOLIC CHARITIES	10/1/2021	3/31/2023	18	0	100%	\$20,454.00	\$20,454.00	\$0.00	100.0%	0.0%	5/31/2023	Essential services and operations at emergency family homelessness shelter serving parent(s) with children and single women. Funding covers resident assistant staffing, insurance, and utilities.
	2022 MSHDA ESG	CATHOLIC CHARITIES	10/1/2022	9/30/2023	8	4	67%	\$19,632.00	\$5,197.00	\$14,435.00	26.5%	73.5%	5/31/2023	Serving homeless and extremely poor in Genesee County through emergency shelter, food, clothing, medical services, case management, housing and job assistance, on-the-job training, and educational classes.
	19/22 ESG CARES Shelter	City of Flint	1/21/2020	9/8/2023	23	7	77%	\$540,829.00	\$418,127.88	\$122,701.12	77.3%	22.7%	3/7/2023	
	21/22 ESG Shelter	City of Flint					#DIV/0!	\$72,000.00	\$57,785.03	\$14,214.97	80.3%	19.7%	3/7/2023	
	22/23 ESG Shelter	City of Flint	7/1/2022	6/30/2023	9	3	75%	\$77,609.85	\$0.00	\$77,609.85	0.0%	100.0%	3/7/2023	
	Chronic Homeless Family	METRO	4/1/2022	3/31/2023	9	1	90%	\$107,211.00	\$95,751.00	\$11,460.00	89.3%	10.7%	3/31/2023	Case management and rental support for chronically homeless individuals and families with qualifying disability and income.
	Veterans Lease-up	METRO	4/1/2022	3/31/2023	12	0	100%	\$118,679.00	\$97,792.00	\$20,887.00	82.4%	17.6%	3/31/2023	Case management and rental support for veterans with qualifying disability and income.
	CoC Lease-up	METRO	7/1/2022	6/30/2023	11	1	92%	\$294,765.00	\$248,383.00	\$46,382.00	84.3%	15.7%	3/31/2023	Case management and rental support for homeless individuals and families with qualifying disability and income.
Manor	METRO	7/1/2022	6/30/2023	11	1	92%	\$70,854.00	\$62,575.00	\$8,279.00	88.3%	11.7%	3/31/2023	Case management for homeless individuals and families with qualifying disability and income.	
Lease-up	METRO	8/1/2022	7/31/2023	10	2	83%	\$131,957.00	\$101,730.00	\$30,227.00	77.1%	22.9%	3/31/2023	Case management and rental support for homeless individuals and families with qualifying disability and income.	
Community Lease-up	METRO	8/1/2022	7/31/2023	10	2	83%	\$124,153.00	\$99,295.00	\$24,858.00	80.0%	20.0%	3/31/2023	Case management and rental support for homeless individuals and families with qualifying disability and income.	
YWCA	21/22 ESG Shelter	City of Flint					#DIV/0!	\$30,003.60	\$0.00	\$30,003.60	0.0%	100.0%	3/7/2023	
	22/23 ESG Shelter	City of Flint	7/1/2022	6/30/2023	9	3	75%	\$37,897.68	\$0.00	\$37,897.68	0.0%	100.0%	3/7/2023	
	2022 ESG Shelter Operations	GENESEE COUNTY	9/1/2022	8/31/2023	7	5	58%	\$15,010.00	\$0.00	\$15,010.00	0.0%	100.0%	3/3/2023	
	TH/RRH	METRO	10/1/2022	3/31/2024	7	10	41%	\$244,517.00	\$1,337.47	\$243,179.53	0.5%	99.5%	3/31/2023	

**Flint/Genesee County 2021/2022 HUD Grant Spending Report- June 2023**

*Red: concern/discussion      Yellow : Caution      Green: on track*

Start Month	Agency/Project Name	Grant #	Funds Req Type	HUD AWARD	Disbursed (eLOCCS)	Balance (eLOCCS)	Months into grant	% of grant spent	% of grant remaining	# of mths remaining	Est mthly \$ to meet reqs.	Avg Mthly Reimbursement	Notes
Apr 2022	<b>GCYC- Homeless Outreach</b>	<b>0147-2113</b>	supp svc	\$100,203.00	\$100,203.00	\$0.00	12	100.00%	0.00%	0	#DIV/0!	\$9,747.00	
	4/1/2022-3/31/2023		admin	\$7,014.00	\$7,014.00	\$0.00		100.00%	0.00%		#DIV/0!		
	Total		\$107,217.00	\$107,217.00	\$0.00	100.00%		0.00%	\$0.00				
	<b>SOF- Chronic Homeless Families</b>	<b>0343-2107</b>	supp svc	\$14,911.00	\$13,665.66	\$1,245.34	12	91.65%	8.35%	0	#DIV/0!	\$9,502.79	
	4/1/2022-3/31/2023		leasing	\$86,300.00	\$84,865.00	\$1,435.00		98.34%	1.66%		#DIV/0!		
			admin	\$6,000.00	\$6,000.00	\$0.00		100.00%	0.00%		#DIV/0!		
	Total		\$107,211.00	\$104,530.66	\$2,680.34	97.50%		2.50%	\$2,680.34				
	<b>SoF - Veterans Lease Up</b>	<b>0344-2108</b>	supp svc	\$25,461.00	\$25,461.00	\$0.00	12	100.00%	0.00%	0	\$2,121.75	\$8,890.18	lack of vets that scored into P and availabilty of other housing options
	4/1/2022-3/31/2023		leasing	\$87,162.00	\$66,275.00	\$20,887.00		76.04%	23.96%		\$7,263.50		
			admin	\$6,056.00	\$6,056.00	\$0.00		100.00%	0.00%		\$504.67		
Total		\$118,679.00	\$97,792.00	\$20,887.00	82.40%	17.60%		\$20,887.00					
JULY 2022	<b>SoF - CoC Lease Up</b>	<b>0143-2114</b>	ops	\$19,100.00	\$19,100.00	\$0.00	12	100.00%	0.00%	0	#DIV/0!	\$32,741.44	June 2023 draw not reflected
	7/1/2022-6/30/2023		supp svc	\$80,613.00	\$80,613.00	\$0.00		100.00%	0.00%		#DIV/0!		
			leasing	\$178,799.00	\$156,503.92	\$22,295.08		87.53%	12.47%		#DIV/0!		
			admin	\$16,253.00	\$13,641.45	\$2,611.55		83.93%	16.07%		#DIV/0!		
	Total		\$294,765.00	\$261,931.54	\$24,906.63	88.86%		11.14%	#DIV/0!				
	<b>SoF - Manor</b>	<b>0150-2114</b>	ops	\$33,025.00	\$27,160.28	\$5,864.72	12	82.24%	17.76%	0	#DIV/0!	\$8,019.36	June 2023 draw not reflected
	7/1/2022-6/30/2023		supp svc	\$33,657.00	\$33,657.00	\$0.00		100.00%	0.00%		#DIV/0!		
			admin	\$4,172.00	\$3,337.60	\$834.40		80.00%	20.00%		#DIV/0!		
	Total		\$70,854.00	\$64,154.88	\$6,699.12	90.55%		9.45%	#DIV/0!				
	<b>GCYC Transistional Living</b>	<b>0144-2114</b>	ops	\$55,869.00	\$55,869.00	\$0.00	12	100.00%	0.00%	0	#DIV/0!	\$10,934.25	June 2023 not reflected
7/1/2022-6/30/2023		supp svc	\$62,500.00	\$24,638.46	\$37,861.54	39.42%		60.58%	#DIV/0!				
		admin	\$8,285.00	\$6,966.54	\$1,318.46	84.09%		15.91%	#DIV/0!				
Total		\$126,654.00	\$87,474.00	\$39,180.00	69.07%	30.93%		\$9,795.00					
<b>MCD-Coordinated Entry</b>	<b>613-2103</b>	supp svc	\$119,509.00	\$48,685.93	\$70,823.07		40.74%	59.26%		\$0.00			



Start Month	Agency/Project Name	Grant #	Funds Req Type	HUD AWARD	Disbursed (eLOCCS)	Balance (eLOCCS)	Months into grant	% of grant spent	% of grant remaining	# of mths remaining	Est mthly \$ to meet reqs.	Avg Mthly Reimbursement	Notes
					\$2,792.51	\$2,072.49	12			0			June 2023 draw not reflected
	7/1/2022 - 6/30/2023		admin	\$4,865.00	\$0.00	\$4,865.00		0.00%	100.00%		\$0.00		
		Total		\$124,374.00	\$51,478.44	\$72,895.56		41.39%	58.61%		\$11,758.00	\$6,434.81	

AUG 2022	<b>SoF - Lease UP</b>	<b>0314-2110</b>	supp svc	\$19,000.00	\$19,000.00	\$0.00		100.00%	0.00%		\$0.00		
	8/1/2022 - 7/31/2023		leasing	\$105,810.00	\$86,727.80	\$19,082.20	11	81.97%	18.03%	1	\$19,082.20		
			admin	\$7,147.00	\$5,421.04	\$1,725.96		75.85%	24.15%		\$1,725.96		
		Total		\$131,957.00	\$111,148.84	\$20,808.16		84.23%	15.77%		\$20,808.16	\$15,878.41	
	<b>SoF - Community Lease Up</b>	<b>0373-2108</b>	supp svc	\$10,579.00	\$10,579.00	\$0.00		100.00%	0.00%		\$0.00		
	8/1/2022 - 7/31/2023		leasing	\$106,399.00	\$91,125.87	\$15,273.13	11	85.65%	14.35%	1	\$15,273.13		
			admin	\$7,175.00	\$5,825.53	\$1,349.47		81.19%	18.81%		\$1,349.47		
		Total		\$124,153.00	\$107,530.40	\$16,622.60		86.61%	13.39%		\$3,324.52	\$2,374.66	
	<b>GHS - Lease Up</b>	<b>0149-2113</b>	leasing	\$283,138.00	\$187,561.22	\$95,576.78		66.24%	33.76%		\$95,576.78		
	8/1/2022 - 7/31/2023		supp svc	\$73,548.00	\$38,205.52	\$35,342.48	11	51.95%	48.05%	1	\$35,342.48		
			admin	\$31,816.00	\$23,862.00	\$7,954.00		75.00%	25.00%		\$7,954.00		
		Total		\$388,502.00	\$249,628.74	\$138,873.26		64.25%	35.75%		\$27,774.65	\$35,661.25	Last draw April 2023
<b>GHS - RRH</b>	<b>0447-2107</b>	RA	\$204,708.00	\$165,971.82	\$38,736.18		81.08%	18.92%		\$38,736.18			
8/1/2022 - 7/31/2023		supp serv	\$41,747.00	\$31,781.18	\$9,965.82	11	76.13%	23.87%	1	\$9,965.82			
		admin	\$15,396.00	\$11,547.00	\$3,849.00		75.00%	25.00%		\$3,849.00			
	Total		\$261,851.00	\$209,300.00	\$52,551.00		79.93%	20.07%		\$6,568.88	\$29,900.00	Last draw April 2023	

OCT/ NOV 2022	<b>GCYC Transistional Living</b>	<b>0670-2102</b>	RRH-TH	\$105,996.00	\$78,393.85	\$27,602.15		73.96%	26.04%		\$3,450.27		
	10/1/2022 - 9/30/2023		supp serv	\$75,592.00	\$30,748.42	\$44,843.58	8	40.68%	59.32%	4	\$5,605.45		
			admin	\$17,005.00	\$4,251.25	\$12,753.75		25.00%	75.00%		\$1,594.22		
		Total		\$198,593.00	\$113,393.52	\$85,199.48		57.10%	42.90%		\$12,171.35	\$22,678.70	
	<b>MCD - CoC Planning</b>	<b>0711-2100</b>	CoC planning	\$138,650.00	\$49,779	\$88,870.82		35.90%	64.10%		\$12,695.83		
	10/1/2022- 9/30/2023		admin	NA	NA	NA	8		100.00%	4	NA		
		Total		\$138,650.00	\$49,779.18	\$88,870.82		35.90%	64.10%		\$12,695.83	\$9,955.84	
	<b>MCD - HMIS</b>	<b>0146-2114</b>	HMIS costs	\$85,747.00	\$27,034.59	\$58,712.41		31.53%	68.47%		\$0.00		
	11/1/2022 - 10/30/2023		admin	\$3,830.00	\$957.50	\$2,872.50	7	25.00%	75.00%	5	\$0.00		
		Total		\$89,577.00	\$27,992.09	\$61,584.91		31.25%	68.75%		\$8,797.84	\$3,379.32	

**Genesee County - 2022 ESG/HOME Spending Report - as of 7/6/23**

Agency	Activity	Award	Disbursed	Balance	% of grant spent	% of grant remaining	Contract End Date
<b>MBK</b>	2022 ESG Shelter Operations	\$23,450.00	\$23,450.00	\$0.00	100.0%	0.0%	8/31/2023
	2022 ESG-CV Shelter Improvements	\$39,467.00	\$34,040.00	\$5,427.00	86.2%	13.8%	6/30/2023
<b>Shelter of Flint</b>	2022 ESG Shelter Operations	\$17,822.00	\$13,590.72	\$4,231.28	76.3%	23.7%	8/31/2023
	2022 ESG-CV Shelter Ops	\$181,661.00	\$112,473.03	\$69,187.97	61.9%	38.1%	8/31/2023
<b>Metro</b>	2022 ESG HMIS	\$7,817.00	\$0.00	\$7,817.00	0.0%	100.0%	8/31/2023
	2022 HOME TBRA	\$70,232.00	\$23,518.11	\$46,713.89	33.5%	66.5%	8/31/2023
<b>GCCY</b>	2022 ESG Shelter Operations	\$30,015.00	\$24,278.49	\$5,736.51	80.9%	19.1%	8/31/2023
<b>GCCARD</b>	2022 ESG Homelessness Prevention	\$21,497.00	\$0.00	\$21,497.00	0.0%	100.0%	8/31/2023
	2022 ESG-CV Homelessness Prevention	\$50,000.00	\$45,540.96	\$4,459.04	91.1%	8.9%	6/30/2023
<b>Catholic Charities</b>	2022 ESG-CV Shelter Ops	\$60,872.00	\$0.00	\$60,872.00	0.0%	100.0%	6/30/2023
<b>Family Promise</b>	2022 ESG-CV Shelter Improvements	\$162,000.00	\$104,861.75	\$57,138.25	64.7%	35.3%	8/31/2023
<b>MADE Institute</b>	2022 ESG Shelter Operations	\$7,505.00	\$7,505.00	\$0.00	100.0%	0.0%	8/31/2023
	2022 Shelter Improvements	\$67,200.00	\$12,500.59	\$54,699.41	18.6%	81.4%	8/31/2023
<b>YWCA</b>	2022 ESG Shelter Operations	\$15,010.00	\$6,207.11	\$8,802.89	41.4%	58.6%	8/31/2023

# CoC ESG Spending Report

## 2019-2020 Annual Action Plan CARES Amendment (21 Jan 2020 - 8 Sep 2023)

Agency	Contract Number	Activity	Award	Disbursed	Balance	% of grant spent
Genesee County Youth Corporation	21-090	Shelter	\$386,022.00	\$327,146.77	\$58,875.23	84.75%
		Rapid Re-Housing	\$260,823.12	\$219,777.36	\$41,045.76	84.26%
My Brother's Keeper	21-091	Shelter	\$333,307.00	\$272,155.60	\$61,151.40	81.65%
Shelter of Flint	21-088	Shelter	\$593,290.00	\$512,758.12	\$80,531.88	86.43%
Carriage Town Ministries	22-003	Shelter	\$186,595.00	\$89,588.23	\$97,006.77	48.01%
TBD			\$1,486,240.00	\$1,240,922.18	\$245,317.82	83.49%

## 2020-2021 Annual Action Plan

Agency	Contract Number	Activity	Award	Disbursed	Balance	% of grant spent
Genesee County Youth Corporation	21-070	Shelter	\$39,000.00	\$39,000.00	\$0.00	100.00%
My Brother's Keeper	21-071	Shelter	\$39,000.00	\$39,000.00	\$0.00	100.00%
Shelter of Flint	21-072	Shelter	\$88,059.00	\$88,059.00	\$0.00	100.00%
YWCA of Greater Flint	21-073	Shelter	\$39,000.00	\$39,000.00	\$0.00	100.00%
Communities First, Inc	21-075	Homelessness Prevention	\$25,000.00	\$0.00	\$25,000.00	0.00%
TBD			\$86,073.00	\$0.00	\$86,073.00	0.00%

## 2021-2022 Annual Action Plan

Agency	Contract Number	Activity	Award	Disbursed	Balance	% of grant spent
Carriage Town Ministries	21-131	Shelter	\$30,000.00	\$28,495.83	\$1,504.17	94.99%
Genesee County Youth Corporation	21-132	Shelter	\$33,355.00	\$33,355.00	\$0.00	100.00%
My Brother's Keeper	21-133	Shelter	\$30,005.00	\$0.00	\$30,005.00	0.00%
Shelter of Flint	21-134	Shelter	\$72,000.00	\$69,845.35	\$2,154.65	97.01%
YWCA of Greater Flint	21-135	Shelter	\$30,003.60	\$0.00	\$30,003.60	0.00%
TBD			\$105,822.40	\$0.00	\$105,822.40	0.00%

## 2022-2023 Annual Action Plan

Agency	Contract Number	Activity	Award	Disbursed	Balance	% of grant spent
Shelter of Flint	22-047	Shelter	\$77,609.85	\$1,811.26	\$75,798.59	2.33%
Genesee County Youth Corporation	22-048	Shelter	\$37,897.68	\$12,690.25	\$25,207.43	33.49%
YWCA of Greater Flint	22-049	Shelter	\$37,897.68	\$19,429.24	\$18,468.44	51.27%
My Brother's Keeper	22-050	Shelter	\$32,483.72	\$18,500.59	\$13,983.13	56.95%
Catholic Charities	22-051	Homelessness Prevention	\$68,986.76	\$0.00	\$68,986.76	0.00%
TBD			\$54,939.19	\$0.00	\$54,939.19	0.00%

## 2023-2024 Annual Action Plan

Agency	Contract Number	Activity	Award	Disbursed	Balance	% of grant spent
Shelter of Flint	23-044	Shelter	\$82,138.20	\$0.00	\$82,138.20	0.00%
Genesee County Youth Corporation	23-045	Shelter	\$45,000.00	\$0.00	\$45,000.00	0.00%
YWCA of Greater Flint	23-046	Shelter	\$47,000.00	\$0.00	\$47,000.00	0.00%
My Brother's Keeper	23-047	Shelter	\$40,000.00	\$0.00	\$40,000.00	0.00%
Catholic Charities	23-048	RRH / HP	\$75,000.00	\$0.00	\$75,000.00	0.00%
TBD			\$40,991.52	\$0.00	\$40,991.52	0.00%



## Vote Eligible Agency List

AGENCY NAME	Support	Opposed	Abstention
Ann Arbor VA			
Carriage Town Ministries			
Catholic Charities			
Center for Civil Justice			
Center for Higher Educational Achievement			
City of Flint			
Communities First			
CRIM			
Crossover Outreach			
Flint and Genesee Literacy Network			
Flint Odyssey House			
GCCARD			
Genesee County Metropolitan Planning Commission			
Genesee Community Health Center			
Genesee County Youth Corporation			
Genesee Health System			
Genesee Intermediate School District			
Greater Flint Health Coalition			
GST Michigan Works			
Hamilton Community Health Network			
Legal Services of Eastern Michigan			
MADE Institute			
McLaren Health Care			
MCAH			
MDHHS			
Metro Community Development	NON-VOTING (lead agency)		
Mothers of Joy LLC			
My Brothers Keeper			
New Paths Inc.			
OLSHA			
Power Initiative			
Salvation Army			
Shelter of Flint			
State of Michigan			
United Way			
Voices For Children			
Wellness Services			
YWCA			

# Flint/Genesee County CoC Coordinated Entry System Survey - Agencies

HUD requires each CoC to conduct an annual evaluation of its Coordinated Entry System, focusing on the quality and effectiveness of the entire coordinated entry experience, including intake, assessment, prioritization, and referral processes-for both clients and agencies.

HUD recommends that the annual assessment include, at a minimum, review of the effectiveness and efficiency of the overall process, feedback regarding the ease of use from those who experienced a housing crisis and and an analysis of referral outcomes.

\* Indicates required question

---



## **AGENCIES WHO INTERACT WITH COORDINATED ENTRY (CE)**

Providers who interact with coordinated entry process were surveyed to help understand: local training needs, jointly problem solve, technical assistance, better implement and understand all partners' perspectives on if CE is meeting its goals

**1. How do you identify your role as it relates to the coordinated entry system?**

*Check all that apply.*

- Rapid Re-housing provider
- Permanent Supportive Housing provider
- Homeless Prevention Provider
- Emergency Shelter Provider
- Outreach
- Other homeless service provider
- Does not specifically serve clients experiencing homelessness

**2. What housing programs and services does your agency provide?**

*Check all that apply.*

- Homelessness prevention funds
- Emergency Shelter beds
- Hotel/motels stays
- Street Outreach and other Supportive Services Only
- Safety planning for victims of domestic violence, dating violence sexual assault, or stalking
- Shelter for victims of domestic violence, dating violence, sexual assault or stalking
- Transitional housing
- Rapid-Rehousing
- Permanent Supportive Housing
- Community Mental Health
- Substance use Services
- Affordable Housing
- HCV, EHV, PBV

3. **Do you feel the VI-SPDAT accurately reflects the needs of the people you assess?** \*

*Mark only one oval.*

- Yes - the VI-SPDAT usually accurately reflects the needs of the people my organization serves
- The VI-SPDAT is accurate about half the time
- No - the VI-SPDAT rarely accurately reflects the needs of the people my organization serves

4. **Do you feel that clients are referred to permanent housing that is appropriate to their needs, based on their VI-SPDAT score?** \*

*Mark only one oval.*

- Yes
- No

5. **What, in your experience, are the strengths of the VI-SPDAT?** \*

---

---

---

---

---

6. **What, in your experience, are the weaknesses of the VI-SPDAT?** \*

---

---

---

---

---

**RECEIVING REFERRALS**

7. **When you are referred a potential client how easy or difficult is it to coordinate with CES?** \*

*Mark only one oval.*

- Very easy, the process is clear
- Somewhat easy, the process is mostly clear bur there are sometimes issues
- Difficult, I have multiple problems connecting with the referring agency
- Very difficult , at times it feels impossible to connect with the referring agency

8. **Do you receive eligible referrals from the coordinated entry system? \***

*Mark only one oval.*

- Yes, I usually receive eligible referrals
- No, I rarely recieve eligible referrals

9. **How long do you usually keep slots open before the CES refers you an eligible clients?** \*

*Mark only one oval.*

- 1 week or less
- 2 weeks
- 3 weeks
- 1 month or more

10. **If you do not receive enough referrals to fill your open slot in a timely manner, can you describe any barriers you have experienced?** \*

---

---

---

---

---

### **RATING COORDINATED ENTRY**

Please rank the different components of the Coordinated Entry System (CES), with 1 being the least satisfied and 5 being the most satisfied.

11. **The overall functionality of the CES and processes** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

12. **The CES Access points** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

13. **The VI-SPDAT assessment tool** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

14. **The prioritization, matching, and referral processes in CES** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

15. **The countywide geographic coverage of the CES** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

**16. The manner in which data or information is shared within the CES system \***

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

**17. The marketing and communication received regarding the CE system \***

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

**18. The clarity and implementation of the CES policy and procedures \***

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5



19. **The leadership, coordination and oversight of the CES processes** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

20. **The training and technical assistance to partners** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

21. **The Infrastructure Organization (Lead Agency) ensuring that all partners are involved in and informed of evaluation and reporting aspects of CES?** \*

Please rank with 1 being the least satisfied and 5 being the most satisfied.

*Mark only one oval.*

1

2

3

4

5

22. What additional or training assistance you would like to see? \*

*Check all that apply.*

- Coordinated Entry overview training
- Prioritization and referrals
- HMIS Coordinated Entry Workflow
- Client notice and grievance process
- Client communication about Coordinated Entry
- Homeless prevention and coordinated entry

23. Where, if at all, are you experiencing roadblocks or bottlenecks in the CE process? \*

---

---

---

---

---

24. If there was anything that could be done to make CE work better for your agency, what would it be? \*

---

---

---

---

---

25. If there was anything that could be done to make CE work better for clients what would it be? \*

---

---

---

---

---

26. Are there any suggestions or comments you would like to make? \*

---

---

---

---

---

**AGENCY DETAILS**

27. **Agency Name** \*

---

28. **Your Name** \*

---

29. **email address** \*

---

30. **Thank you for taking the time to complete this survey. We appreciate your time and feedback! Your feedback will help improve your experience with Coordinated Entry.**
- 

---

This content is neither created nor endorsed by Google.

Google Forms

# Flint/Genesee County CoC Coordinated Entry System Survey - Clients

HUD requires each CoC to conduct an annual evaluation of its Coordinated Entry System, focusing on the quality and effectiveness of the entire coordinated entry experience, including intake, assessment, prioritization, and referral processes-for both clients and agencies.

HUD recommends that the annual assessment include, at a minimum, review of the effectiveness and efficiency of the overall process, feedback regarding the ease of use from those who experienced a housing crisis and and an analysis of referral outcomes.

\* Indicates required question

---



## **DEMOGRAPHICS**

### 1. **Household \***

*Mark only one oval.*

- Single Person
- Household with Children under 18
- Household with only adult

2. **Age \***

*Mark only one oval.*

18-24

25 or older

3. **Gender \***

*Mark only one oval.*

Female

Male

Gender Non-Conforming

Transgender

Questioning

Choose not to answer

4. **Race \***

*Mark only one oval.*

American Indian, Alaska Native, or Indigenous

Asia or Asian American

Black, African American, African

Native Hawaiian or Pacific Islander

White

Client Doesn't know

Choose not to answer

**5. Ethnicity \***

*Mark only one oval.*

- Hispanic/Latinx
- Non-Hispanic / Non-Latinx
- Client doesn't know
- Choose not to answer

**HOMELESSNESS EXPERIENCE****6. When you first found yourself experiencing homelessness, where was the first place you went to get help with housing? \***

*Mark only one oval.*

- Housing Crisis Helpline
- HARA / Catholic Charities One Stop
- Street Outreach
- Shelters (MBK, Shelter of Flint, Carriage Town, Traverse Place, YWCA)
- Family Promise
- St Lukes New Life Center
- Mercy House
- MDHHS, Corrections
- 211
- Mental Health Services (HOPE, GHS, TTI)
- Substance Use Services (New Paths, Flint Odyssey House)

**7. What did the agency you first went to help you with? \***

*Check all that apply.*

- Referred me to an emergency shelter
- Asked whether I needed help from a domestic violence agency
- Asked me about my medical needs or provided healthcare
- Food and other emergency need
- Helped me find new housing or referred me to housing program
- Referred me to the Helpline for Coordinated Assessment
- Asked me about my mental health
- Referred to prevention (rental assistance / utilities)

**8. Approximately how long did you experience homelessness? \***

*Mark only one oval.*

- 1-2 weeks
- 1-2 months
- 3-6 months
- 6 months - 1 year
- 1 year or more



9. **Thinking about the most recent time you became homeless, what could have prevented you from becoming homeless? \***

*Check all that apply.*

- Rental Assistance
- Help finding an apartment
- Help finding a job
- Other Financial assistance
- Mental Health treatment
- Substance Use treatment
- Health Care
- Support System
- Case Management
- Proof of Income
- Help with budgeting
- Choose not to answer

10. **When you did not have housing, where did you stay most often? \***

*Check all that apply.*

- Shelter
- On the streets
- In my Car
- In a tent
- Abandoned building
- Hotel
- Somewhere else

**ASSESSING COORDINATED ENTRY**

**11. Where or how did you hear about CE? \***

---

---

---

---

---

**12. How did you complete the Coordinated Entry Assessment? \***

*Check all that apply.*

- By phone (the Helpline)
- Walk-in
- Scheduled Appointment
- With an outreach worker

**13. Was the assessment process clearly explained to you? \***

*Mark only one oval.*

- Yes
- No

**14. Was it explained to you that the assessment does not guarantee housing? \***

*Mark only one oval.*

- Yes
- No

15. **Did you feel the assessment was too long? \***

*Mark only one oval.*

Yes

No

16. **Did you feel comfortable answering the questions? \***

*Mark only one oval.*

Yes

No

17. **Did you feel comfortable with the staff person that did your assessment? \***

*Mark only one oval.*

Yes

No

18. **Did you feel the questions were confusing? \***

*Mark only one oval.*

Yes

No

**19. The Housing Crisis Helpline staff were friendly and courteous. \***

*Mark only one oval.*

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

**20. Do you feel there was good communication with the Coordinated Entry staff after the assessment process was over while you were waiting for housing options \***

*Mark only one oval.*

- Yes
- No

**HOUSING SEARCH****21. What assistance were you provided to help you find housing? \***

*Check all that apply.*

- I was given a list of landlords to call
- Someone called landlords on my behalf
- I was taken to appointments with landlord
- I received help paying my security deposit
- I received help paying any utility deposits
- I recieved other help finding housing

22.

\*

**How could the process with getting housing be better? (Check all that apply)**

*Check all that apply.*

- For someone to call landlords on my behalf
- Receive other help finding housing
- Receive help paying security deposit
- Receive help paying utility deposit
- Be taken to appointments with landlords
- Staying in connection with other resources
- Increase follow-up with clients
- Be given a list of land lords to call
- Other: \_\_\_\_\_

### **CURRENT HOUSING**

23. **Are you currently housed through a housing program? \***

*Mark only one oval.*

- Yes
- No

24. **If you are in a housing program, do you think that you may become homeless again in the future? \***

\*

*Mark only one oval.*

- Yes
- No

25. **If you are in a housing program, what do you think you need to remain in your current housing?** \*

*Check all that apply.*

- Rental Assistance
- Help finding a job
- Other financial assistance
- Mental health treatment
- Help with budgeting
- food assistance
- healthcare
- case management
- utilities assistance
- substance use treatment

**RATING EXPERIENCE**

26. On a scale of 1-5 - with 1 being the least satisfied and 5 being the most satisfied, how do you feel about the assistance you received in meeting your housing needs? \*

*Mark only one oval.*

- 1
- 2
- 3
- 4
- 5

27. **Do you have any recommendations that would make it easier for people to get the housing services they need?** \*

---

---

---

---

---

28. **If there was anything that could be done to make CE better for you what would it be?** \*

---

---

---

---

---

29. **Are there any suggestions or comments you would like to make?** \*

---

---

---

---

---

**CLIENT INFORMATION (Optional)**

30. Your Name

---

31. email address

---

32. **Thank you for taking the time to complete this survey. We appreciate your time and feedback! Your feedback will help improve your experience with Coordinated Entry.**

---

---

This content is neither created nor endorsed by Google.

Google Forms



# Flint/Genesee County CoC In-person Meeting and Frequency of Meetings Survey

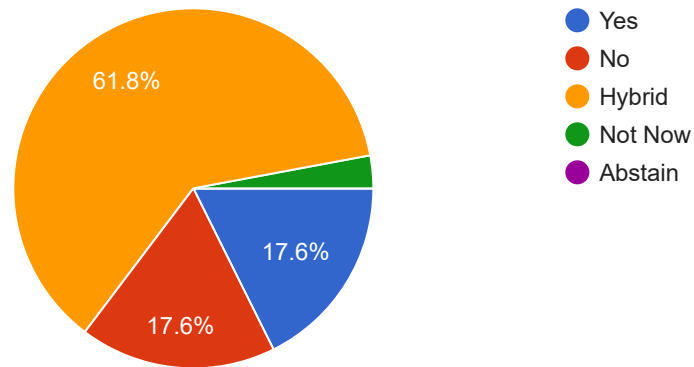
34 responses

[Publish analytics](#)

## In Person CoC Meeting

 Copy

34 responses

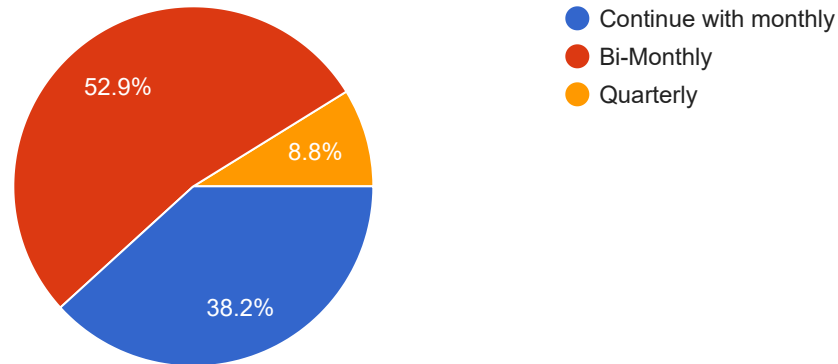


### CoC Monthly Membership Meeting Frequency

 Copy

- Subcommittees will continue to meet monthly.
- Monthly meetings will continue during NOFO.
- Monthly meetings may be necessary if CoC is presented with a matter that requires more frequency.

34 responses



Your comments or suggestions are welcomed please use the space below.

11 responses

If we could have an occasional in-person meeting option (maybe May and September) that would allow for both general remote efficiency and the opportunity for select face-to-face networking around meetings.

I would love to have less meetings but my fear is we miss a meeting then it is four months and can become disconnected.

The COC has remained strong. I am not sure why we are discussing changing the meeting frequency.

Given the proposed timeline for the Infrastructure Organization and Coordinated Approach System (CE) RFP, the meeting schedule should not be changed at this time. This is something that would be more appropriate to discuss after the RFP and selection process is completed.

I feel there is enough to do that every other month would be good. Quarterly may not be frequently enough to deal with items that come up in need of immediate or quick responses. Just my opinion!

Committee meeting schedule shared with each COC meeting. Return to member in good standing based relying on subcommittee participation.

We elected to cancel the May meeting for a specific reason I asked that the July meeting be canceled also for the fact that we have nothing pressing on the agenda. Another member wanted to meet in July because the timeline for the RFP's. Those timelines should be announced when the RFP is issued as a part of the RFP process...This would be same practice we follow for when the HUD NoFO is announced.

I would like the availability of meetings later in the afternoon.

if we could get monthly reports sent out I believe we could move to quarterly for meetings.



NA

I welcome to meet in person, and if not, virtual works just as well. Hopefully there will be options for both.

Agency Name



34 responses

