



Wednesday November 10, 2021

9:00 AM

Location: Zoom Teleconference

Our Mission:

“A community working together to achieve access to safe and affordable housing for all residents of Genesee County.”

A G E N D A

- | | |
|---|----------------|
| I. Welcome | Essence Wilson |
| II. OLD BUSINESS | |
| A. Approval of October minutes | Essence Wilson |
| B. Governance Council update | “ |
| III. REPORTS (see meeting documents) | |
| IV. NEW BUSINESS | |
| V. FY-2021 HUD CoC Program NOFO | Tracey Jackson |
| A. FY2021 CoC Program Consolidated Application Submission Draft | |
| B. Vote to approve | |
| VI. Announcements | |
| Sharing, Client Successes, announcements & opportunities, email for distribution:
flint-geneseecoc@metroflint.org | |
| VIII. Adjournment | Essence Wilson |
| Next meeting December 8, 2021, 9:00 AM Location: Teleconference | |



Flint/ Genesee County CoC Minutes

Meeting Minutes

October 13, 2021

9:00 AM Zoom Teleconference Call

Attendance: Greg Abler, CCJ; China Aquino, OLHSA; Emma Alexander, GCYC; Lashawn Baker, Catholic Charities; Anthony Barker, Hope Network; Emily Becker, GCYC; Kelly Bidelman, CCJ; Linda Bielskis, SOF; Misty Bowers, Catholic Charities & GCYC; Sandra Bryant, OLHSA; Travis Buckley, MCD; Maurice Bush, Wellness; Sharda Davis, GCCARD; Denise Diller, Crossover Outreach; Bill Doub, GHS; Bridgette Cavette, Genesee Community Health Center; Dwayne Clemons, Hamilton; Judy Creed, YWCA; Glenda Dunlap, City of Flint; James Gaskin, United Way; Brian Glowiak, MCD; Cheryl Golidy, James Moorehouse Inc; Lisa Gonzalez, Catholic Charities; Allison Green, MCAH; Danielle Greene, SOF; Isabel Hartley, Catholic Charities; Melton Harvey, State of MI Veteran Services; Debra Hayes, MBK; Myra Hinkle, MCD; Shelly Hoffman, SOF; Erika Humphrey, MCD; Angela Hood-Beaugard, FGLN; Jim Hudgens, New Paths; Tracey Jackson, MCD; Lori Kunkel, GFHC; Teresa Langston, CTM; Tamika Mack, MDHHS; Sandy Manssur, Sunshine Family Care; Jamar McKenzie, OLHSA; Kevin Miller, City of Flint; Molly Mueller, Communities First; Lynn Nee, MDHHS; Morgan Neeley, Wellness; Elizabeth Noye, Salvation Army; Jill Nylander, LSEM; Gloria Parker, GCYC; Debra Perez, GCYC; Michelle Rosynsky, YWCA; Jim Perlaki, GCYC; Michelle Rosynsky, YWCA; Shelly Safi, Catholic Charities; Trina Sanders, YWCA; Dinah Schaller, MCC; Vicky Schultz, Catholic Charities; Ashley Seeback, Odyssey House; Kirk Smith, GFHC; Katie Stanley, LSEM; Jamie-Lee Venable, United Way; Candace Waggoner, Voices for Children; Abigail Wells, Family Promise; Tiffani Wharry, Family Promise; Allison Williams, Catholic Charities; Essence Wilson, Communities First; Ashnee Young, LSEM; Cheryl Zapfe, GISD; Sarah Zyburt, Voices for Children

Welcome: Meeting call to order by Essence Wilson at 9:03 AM.

OLD BUSINESS

Approval of September minutes: Minutes were approved.

Governance Council Update: Information regarding the CoC Draft Charter and the proposed roles and responsibilities summary work was sent via CoC email, as well as a flyer for the Governance Charter review meetings. The meetings are currently scheduled for October 29th, November 3rd, November 5th and November 12th. The flyer also contains a live link for access to the Zoom meetings. The Governance Committee workgroup responsible for the Governance Charter has been working tirelessly to get all details of the Charter worked out.

REPORTS

Please view reports in CoC packet.

NEW BUSINESS

FY 2021 HUD CoC Program NOFO:

In the role of Collaborate Applicant, Tracey Jackson, gave an overview of the Prioritization meeting and presented the FY-2021 NOFO applicants for presentation and a "Q&A" segment. The presenting applicants and agencies were:

YWCA- Trina Sanders

Voices for Children-Sarah Zyburt

My Brother's Keeper-Debra Hayes

Catholic Charities-Vicky Schultz

The deadline for prioritization to be completed is Sunday, October 17th.

Tracey stated when the Flint Genesee County local NOFO competition was released, after reviewing the entire application with David Tweedie, she called the Tier 1 subrecipients and asked if there were anything they would want to change or if they choose to go forward with programming. Also, the "Intent to Apply" letter was received by all applicants, which included four new applicants. Tracey also reached out to make sure applicants knew they had support. She facilitated weekly NOFO Office hour calls to answer questions and talk about whatever the applicants wanted to discuss.

Data was collected from multiple HUD programs: SAGE (Annual Performance Reviews (APRs)), HMIS ServicePoint's ART system, eLOCCS, and HUD Data Exchange 1.0 and 2.0 (HDX). The data was then plugged into the HUD Rating and Ranking tool. Tracey explained how the information flows from the first tab of the tool all the way through the Ranking (it is built into the document). She also noted that applicants submitted their applications along with attachments (such as the Sam document, match verification letter, 501c3 verification etc.) on time, so subsequently they moved forward in the Prioritization process.

In concluding that discussion, a vote was facilitated for the community to accept, reject or reduce new programs. The following projects were accepted: a) VFC DV SSO 2021 (Voices for Children), b) MBK CE NAV SOSO 2021 (My Brother's Keeper); c) YWCA RRH DV 2021 (YWCA) and the following project was rejected CC CM SSO 2021 (Catholic Charities) due to duplication of services of the CE SSO grant vs. expansion. The question was asked if Catholic Charities could submit a new application. Tracey stated that she would ask the question on the HUD NOFO call to get clarity concerning submitting a new project after the deadline. Tracey conveyed that it was imperative for her to focus on the second step of the NOFO submission. The goal is to provide a copy of the HUD NOFO Application to the community by November 10th with a goal to submit to HUD on November 12th. She stated she will send out to the CoC a final ranking that will reflect the voting results [attached]. Motions were seconded and passed to forward the four projects, move the new projects from tier 1 to tier 2, accept the ranking results and approve the rank order.

Tracey explained that only the Collaborative Applicant can submit the NOFO and there are two Supportive Services projects (SSO) for the community; Coordinated Entry and Homeless Outreach. Three of the applicants are applying for new projects that will be an extension of the existing Coordinated Entry. Tracey explained that Coordinated Entry can be moved to another agency, but it is a program process that involves operating procedures from the Governance Charter, the Strategic Plan, the Continuous Quality Improvement subcommittee, and the Independent Review Team that can bring together data and program evaluations, so as a community one can open a request for proposal for Coordinated Entry to any subrecipient. However, we must keep in mind that this application is "all or nothing" as we are competing with other CoCs across the country.

Voting: Please view the Accept Reject Reduce Excel Spreadsheet for voting results

Adjournment: Essence adjourned meeting at 11:23 AM. Next meeting: November 10, 2021, 9:00 AM Location: Teleconference

Submitted by Myra Hinkle

FY 2021 ACCEPT REJECT REDUCE NEW PROJECTS

VOICES FOR CHILDREN - VFC DV SSO 2021 NEW					
AGENCY NAME	Accept	Reject	Reduce	Abstention	Absent
Ann Arbor VA					X
Catholic Charities			FY 2021 Applicant		
Carriage Town Ministries	X				
Center for Civil Justice	X				
City of Flint			Non-Voting Funder		
Communities First				X	
Crossover Outreach	X				
Family Promise of Genesee County	X				
Flint and Genesee Literacy Network					X
Flint Housing Commission					X
Flint Odyssey House	X				
GCCARD	X				
GCYC	X				
Genesee County Metropolitan Planning Commission			Non-Voting Funder		
Genesee Health System	X				
Genesee Intermediate School District				X	
Greater Flint Health Coalition	X				
Habitat for Humanity					X
Hamilton Community Health Network	X				
Hope Network	X				
Legal Services of Eastern Michigan	X				
Metro Community Development			Non-Voting Lead Agency		
Mothers of Joy LLC					X
Mott Community College					X
My Brothers Keeper			FY 2021 Applicant		
New Paths	X				
OLSHA	X				
Salvation Army	X				
Shelter of Flint	X				
State of Michigan-Veterans Services					X
UM Flint Social Work Department					X
United Way				X	
Voices For Children			FY 2021 Applicant		
Wellness AIDS Services	X				
YWCA			FY 2021 Applicant		

FY 2021 ACCEPT REJECT REDUCE NEW PROJECTS

MY BROTHER'S KEEPER- MBK-NAV CE - NEW					
AGENCY NAME	Accept	Reject	Reduce	Abstention	Absent
Ann Arbor VA					X
Catholic Charities			FY 2021 Applicant		
Carriage Town Ministries	X				
Center for Civil Justice	X				
City of Flint			Non-Voting Funder		
Communities First				X	
Crossover Outreach	X				
Family Promise of Genesee County	X				
Flint and Genesee Literacy Network					X
Flint Housing Commission					X
Flint Odyssey House	X				
GCCARD	X				
GCYC	X				
Genesee County Metropolitan Planning Commission			Non-Voting Funder		
Genesee Health System	X				
Genesee Intermediate School District				X	
Greater Flint Health Coalition	X				
Habitat for Humanity					X
Hamilton Community Health Network	X				
Hope Network	X				
Legal Services of Eastern Michigan	X				
Metro Community Development			Non-Voting Lead Agency		
Mothers of Joy LLC					X
Mott Community College					X
My Brothers Keeper			FY 2021 Applicant		
New Paths	X				
OLSHA	X				X
Salvation Army	X				
Shelter of Flint	X				
State of Michigan-Veterans Services					X
UM Flint Social Work Department					X
United Way				X	
Voices For Children			FY 2021 Applicant		
Wellness AIDS Services	X				
YWCA			FY 2021 Applicant		

YWCA - TH RRH NEW					
AGENCY NAME	Accept	Reject	Reduce	Abstention	Absent
Ann Arbor VA					X
Catholic Charities			FY 2021 Applicant		
Carriage Town Ministries	X				
Center for Civil Justice	X				
City of Flint			Non-Voting Funder		
Communities First				X	
Crossover Outreach	X				
Family Promise of Genesee County	X				X
Flint and Genesee Literacy Network					X
Flint Housing Commission					X
Flint Odyssey House					X
GCCARD	X				
GCYC	X				
Genesee County Metropolitan Planning Commission			Non-Voting Funder		
Genesee Health System	X				
Genesee Intermediate School District				X	
Greater Flint Health Coalition	X				
Habitat for Humanity					X
Hamilton Community Health Network	X				
Hope Network	X				
Legal Services of Eastern Michigan	X				
Metro Community Development			Non-Voting Lead Agency		
Mothers of Joy LLC					X
Mott Community College					X
My Brothers Keeper			FY 2021 Applicant		
New Paths	X				
OLSHA	X				
Salvation Army	X				
Shelter of Flint	X				
State of Michigan-Veterans Services					X
UM Flint Social Work Department					X
United Way				X	
Voices For Children			FY 2021 Applicant		
Wellness AIDS Services	X				
YWCA			FY 2021 Applicant		

Catholic Charities - CC CE NEW 2021					
AGENCY NAME	Accept	Reject	Reduce	Abstention	Absent
Ann Arbor VA					X
Catholic Charities			FY 2021 Applicant		
Carriage Town Ministries		X			
Center for Civil Justice		X			
City of Flint			Non-Voting Funder		
Communities First				X	
Crossover Outreach		X			
Family Promise of Genesee County		X			
Flint and Genesee Literacy Network		X			X
Flint Housing Commission					X
Flint Odyssey House		X			
GCCARD		X			
GCYC		X			
Genesee County Metropolitan Planning Commission			Non-Voting Funder		
Genesee Health System		X			
Genesee Intermediate School District				X	
Greater Flint Health Coalition		X			
Habitat for Humanity					X
Hamilton Community Health Network		X			
Hope Network		X			
Legal Services of Eastern Michigan		X			
Metro Community Development			Non-Voting Lead Agency		
Mothers of Joy LLC					X
Mott Community College					X
My Brothers Keeper			FY 2021 Applicant		
New Paths		X			
OLSHA					X
Salvation Army		X			
Shelter of Flint		X			
State of Michigan-Veterans Services					X
UM Flint Social Work Department					X
United Way				X	
Voices For Children			FY 2021 Applicant		
Wellness AIDS Services		X			
YWCA			FY 2021 Applicant		

09:01:07 From Kermyra Hinkle to Everyone:
PLEASE LEAVE YOUR NAME AND ORGANIZATION IN THE CHAT FOR COC ATTENDANCE
ACCOUNTABILITY'

09:01:10 From Mbush to Everyone:
Hello, Maurice from Wellness Services

09:01:11 From Jim Perlaki to Everyone:
Jim Perlaki GCYC

09:01:12 From Kirk Smith to Everyone:
Kirk Smith - GFHC

09:01:14 From Jim Hudgens to Everyone:
James Hudgens New Paths, Inc.

09:01:16 From Katie Stanley to Everyone:
Katie Stanley - Legal Services

09:01:18 From Linda Bielskis to Everyone:
Linda Bielskis, Shelter of Flint

09:01:22 From cherylgolidy to Everyone:
Cheryl Golidy

09:01:27 From Sandra Bryant to Everyone:
Sandra Bryant OLHSA

09:01:28 From Brian Glowiak to Everyone:
Brian Glowiak, Metro Community Development

09:01:31 From Dinah Schaller to Everyone:
Dinah Schaller, MCC

09:01:32 From jamielee to Everyone:
Jamie-Lee Venable, United Way

09:01:34 From Michelle Rosynsky to Everyone:
Michelle Rosynsky, YWCA Greater Flint

09:01:36 From Shelly Hoffman to Everyone:
Shelly Hoffman - Shelter of Flint

09:01:45 From Angela Hood-Beaugard (she/her) to Everyone:
Angela Hood-Beaugard-FGLN

09:01:47 From Erika Humphrey she/her to Everyone:
Good morning! Erika Humphrey: MCD

09:01:49 From Gloria Parker to Everyone:
good morning Gloria Parker-GCYC

09:01:57 From Sarah Zyburt to Everyone:
Good Morning, Sarah Zyburt | Voices for Children Advocacy Center

09:02:03 From jgaskin to Everyone:
James Gaskin, United Way

09:02:16 From vschultz to Everyone:
Vicky Schultz, Catholic Charities

09:02:19 From Elizabeth Noye The Salvation Army to Everyone:
Elizabeth Noye- The Salvation Army

09:02:26 From Danielle Greene to Everyone:
Danielle Greene - SOF

09:02:31 From Jill Nylander to Everyone:
Jill Nylander, LSEM

09:02:32 From William Doub to Everyone:
Good morning to all - Bill Doub, Genesee Health System

09:02:50 From awilliams to Everyone:
Allison Williams Offenders Success

09:03:23 From Greg Abler to Everyone:
Greg Abler, Center for Civil Justice

09:03:24 From Travis Buckley to Everyone:
Travis Buckley, Metro Community Development

09:03:46 From Teresa Langston to Everyone:

Teresa Langston CTM
09:03:50 From Misty Bowers, Catholic Charities & GCYC to Everyone:
Misty Bowers- Catholic Charities & GCYC
09:03:57 From Trina Sanders to Everyone:
Trina Sanders YWCA of Greater Flint
09:04:23 From Jamar. M to Everyone:
Jamar McKenzie, OLHSA
09:05:03 From cherylgolidy to Everyone:
Cheryl Golidy. James-Moorehouse, Inc.
09:05:13 From Judy Creed to Everyone:
Judy Creed YWCA
09:05:35 From EmmaA to Everyone:
Emma Alexander & Intern U of M- Flint Emily Becker- For Traverse Place, of Genesee County Youth Corp.
09:06:28 From Kevin Miller to Everyone:
Kevin Miller - City of Flint
09:06:35 From Tiffani M. Wharry to Everyone:
Tiffani M. Wharry Family Promise of Genesee County
09:06:40 From Ashley Seebach to Everyone:
Ashley Seebach-Flint Odyssey House
09:08:32 From Debra Hayes to Everyone:
Debra Hayes MBK
09:09:11 From Ashnee Young to Everyone:
Ashnee Young - LSEM
09:09:24 From Allison Green to Everyone:
Allison Green MCAH
09:09:53 From Lynn Nee (she/hers) to Everyone:
Lynn Nee MDHHS Housing and Homeless Services
09:10:02 From Bridgette Cavette to Everyone:
Bridgette Cavette - Genesee Community Health Center
09:11:15 From Denise Diller-Crossover Outreach to Everyone:
Denise Diller, Crossover Outreach
09:11:29 From Kelly Bidelman she/her/hers to Everyone:
Kelly Bidelman, Center for Civil Justice
09:12:24 From dnmpe to Everyone:
Deborah Perez, GCYC
09:12:44 From Molly to Everyone:
Molly Mueller Communities First Inc
09:13:49 From Tamika Mack to Everyone:
Tamika Mack-MDHHS
09:14:07 From Anthony Barker to Everyone:
Anthony Barker Hope Network
09:14:37 From Lisa Gonzalez to Everyone:
Lisa Gonzalez-CCSGC
09:16:50 From CHERYL ZAPFE to Everyone:
Cheryl Zapfe, Genesee Intermediate School District
09:18:10 From Misty Bowers, Catholic Charities & GCYC to Everyone:
Isabel Hartley- UM Intern for Catholic Charities
09:23:54 From Sandy Manssur (she, her, hers) to Everyone:
Sandy Manssur, Sunshine Family Care
09:31:35 From Morgan Neeley to Everyone:
Morgan Neeley -Wellness Services
09:33:44 From FP Case Manager to Everyone:
Abigail wells family promise
09:35:48 From Ashnee Young to Everyone:
Thank you!
09:42:42 From Candace Waggoner to Everyone:

Candace Waggoner, Voices for Children Advocacy Center
09:57:38 From Ashnee Young to Everyone:
Thank you!

09:59:59 From Dwayne Clemons to Everyone:
Dwayne Clemons, HCHN

10:07:56 From Angela Hood-Beaugard (she/her) to Everyone:
Clarifying question- as it stands would the Catholic charities proposal be seen as a expansion that is project based on locale and services in person at the Hara?

10:08:22 From William Doub to Everyone:
Way to go Ashnee....Excellent Questions and Group Facilitation. I still can't access the notes from the Brain Bounce.

10:10:06 From Angela Hood-Beaugard (she/her) to Everyone:
Love that Kelly maybe the CESA can be revised to address those legal barriers

10:10:11 From Essence Wilson to Everyone:
Great points, Kelly. It almost feels like we need a community wide case manager or intake checklist to make sure key services and/or referrals are made to every client.

10:10:29 From Essence Wilson to Everyone:
Including SOAR, homeless court, vital docs, etc.

10:11:05 From Essence Wilson to Everyone:
Kelly, is there a report by referring agency?

10:11:24 From Misty Bowers, Catholic Charities & GCYC to Everyone:
I agree essence.

10:13:58 From Ashnee Young to Everyone:
Hey Bill! You can access our resource folder using this link. bit.ly/cocresourcegc

10:14:12 From Ashnee Young to Everyone:
I also emailed you the notes just now

10:16:15 From Ashnee Young to Everyone:
Thank you!

10:16:39 From Kelly Bidelman she/her/hers to Everyone:
With respect to your point Angela, the VI-SPADT question 7 asks if there are legal barriers to housing. Good idea to revise to ensure the resource is included.

10:17:13 From Kelly Bidelman she/her/hers to Everyone:
Hi MIsty: I will reach out to you to get a training set for One Stop Housing.

10:17:16 From William Doub to Everyone:
I concur with Kelly points...Can we re-do and reframe a proposal to add two Navigators and house them at MBK and One Stop.

10:20:24 From Angela Hood-Beaugard (she/her) to Everyone:
@Kelly sometimes the client gets a CESA but not a Vi-spdad. Especially is legal services can support diversion efforts.

10:20:41 From Misty Bowers, Catholic Charities & GCYC to Everyone:
Kelly you can reach me at- 600-4525 ext. 505 or 845-4492

10:21:31 From Angela Hood-Beaugard (she/her) to Everyone:
Technically all grants are written to Metro.

10:22:59 From Angela Hood-Beaugard (she/her) to Everyone:
However, If CE doesn't get funded you have nothing to switch

10:23:40 From Mbush to Everyone:
agree Angela

10:23:55 From Essence Wilson to Everyone:
Tracey, please invite me to the meeting with Carrie.

10:29:36 From Linda Bielskis to Everyone:
I remember discussing the separate process for the CE application coming up in one of our early NOFO meetings. Tracey said then that this was a separate process that had to occur prior to submission of the NOFO. Anyone else recall that?

10:29:38 From Angela Hood-Beaugard (she/her) to Everyone:
There was guidance in the prior by laws regarding moving programs but it was at the LA's initiative.

10:35:35 From Angela Hood-Beaugard (she/her) to Everyone:
Clarifying- did Catholic charities withdraw?

10:39:54 From jamielee to Everyone:

To be fair to CC it wasn't clear they couldn't apply for the full CE.

10:40:04 From Angela Hood-Beaugard (she/her) to Everyone:

There is no motion for a vote

10:43:57 From vschultz to Everyone:

No Linda, I do not recall that, In fact, when the question came up at times I heard we have to wait for the NOFA.

10:49:05 From William Doub to Everyone:

The vote would be a procedural vote. However, we definitely need to look at expanding MBK's proposal to include collaboration with Catholic Charities. I will gladly help with editing and writing any of the language changes.

10:49:40 From Kelly Bidelman she/her/hers to Everyone:

I thought it was accept, reject or reduce. Is there an expansion?

10:57:56 From Linda Bielskis to Everyone:

It definitely wasn't a full discussion about the procedures of the application for CE, so I can see why there would be a need for written clarity with the special timeline.

11:22:42 From Kermyra Hinkle to Everyone:

flint-geneseecountycoc.org for distribution emails



Sub-Committees, H.A.R.A., Work Groups, Financial Reports

Mission: A community working together to achieve access to safe and affordable housing for all residents of Genesee County.

Monthly Report Submissions

November 10, 2021

Continuous Quality Improvement – Jim Perlaki

Coordinated Entry System (CES)/QBNL –Ericka Humphrey

Housing Assessment and Resource Agency (H.A.R.A.) – Misty Bowers

HMIS Agency Administrator – David Tweedie

Social Security Outreach Accessibility and Recovery (SOAR) – Bill Doub

Financial Reports:

County ESG – Damon Fortney

Not Submitted:

Genesee County Community Action Resource Department (GCCARD) – Amy Alexander

HUD – Tracey Jackson

CQI Committee
October 21, 2021

Attendees:

Paul Kilgore
Barb Grimes
Rachel Strickland
Jamie-Lee Venable
Angela Beaugard

Jim Perlaki
Erika Humphrey
Melissa Mehalko
Travis Buckley
Misty Bowers

Jodi Blair
Ashnee Young
Myra Hinkle
Laura Lisa Gonzalez
Lashawn Baker
Kevin Miller

The meeting started with a review of what was covered in the previous meeting. The agenda was then to hear back from those who had action steps from the previous meeting and then continue in coming up with strategies to address the remaining four action steps.

- 1. VI-SPDAT education**
- 2. Connection to SOAR**
- 3. No wrong door**
- 4. Alignment of resources**
- 5. Case management function**
- 6. Data reporting and monitoring**

VI-SPDAT - Action Items Discussion

- ✓ David and Travis will create a process for the training for the community.
 - The work on this has been delayed due to the completion of the HUD NOFO. Once this is complete, Travis and David will call a meeting to plan for the trainings.
- ✓ Jim will begin to draft policies to put into the CE policies around training. He will also develop **Coordinated Entry Policies** – place the training requirements within the policies with criteria on how to use it.
 - The work on this will be completed when the final decisions are made of what the trainings will look like so appropriate procedures can be placed in the manual.

Connection to SOAR – Action Item Discussion

- ✓ Ashnee will take the lead in setting up a work flow sub group
 - Ashnee presented the information completed by the work group. She discussed the steps they took to determine what was needed, where the gaps fall, and who else needs to be involved in the work flow sub group. She will call another meeting shortly to continue the work and put together the work flow for how people in need get in the system, flow through the system and depart the system with the goal of ending homelessness.
 - It was decided that the workgroup should have access to any previous survey results done by or through the CoC to help inform the group of steps to address the work flow.

- The document of minutes for that meeting can be found on the website at <https://bit.ly/cocresourcegc>
- ✓ There was much discussion on the overlapping agendas of addressing coordinated entry at multiple meetings.
- ✓ It was suggested to leave the CES process to the workflow subcommittee and let CQI move on to other issues.
- ✓ A historical perspective of how we got to where we are today to address individual's frustration on the amount of time it is taking to finish the process was given by Jim.
- ✓ The CES policies and procedures still need to be voted upon from the annual review that took place in fall of 2020 and winter of 2021.
- ✓ We have not forgotten the plan to have an outside analysis of the work flow of how people utilize the system from entry to exit.
- ✓ Ashnee's work is the internal attempt to create a workflow to address that process.

No Wrong Door – Action Items Discussion

- ✓ The largest concern on this action item is to define what this means.
 - This will in part be developed further in the CES policies and procedures document.
 - The experience of Coordinated Entry needs to be seen more as a Coordinated Approach which includes coordinated entry, coordinated service delivery, and coordinated exit.
- ✓ Discussion centered on the fact that the policies state we operate under this framework, but the actual implementation has been anything but.
 - The greatest need to address the inconsistencies is the development of the training so that all community members can be on the same page.
 - Education is critical, particularly with high staff turnover throughout the community.
 - The community has two doors for which people enter – the CE and the HARA. These will need to be flushed out in the workflow and then incorporated into the CES document.

Alignment of Resources – Action Item Discussion

- ✓ The goal is to have a high functioning CoC with strong partnerships to increase funding opportunities.
 - Continue on the path begun by this committee to strengthen the CoC working in partnership with each through a well-designed Coordinated Entry System.
 - Utilize a collective approach of the Lead Agency and the Governance Council working in tandem to seek out unrestricted funds.
 - The greater our CoC works the more likely that the pitch for additional funds will become a natural by-product of the work being completed.

Case Management Function – Action Item Discussion

- ✓ Jim explained that the role of case management needs to be central to each agency who plays a part in the CES process and all other partners.

- Additional support for this function is desired and has been offered by My Brother's Keeper with the latest NOFO competition for a community navigator.
- The goal would be to increase this function and offer navigators throughout the community in partnership with the CES.

Data Reporting and Monitoring – Action Item Discussion

- ✓ Work with David Tweedie and the HMIS system to clarify trends in the CES flow.
 - Address the data in a quantifiable way to determine the length of time people are in the system from entry to exit.
 - Develop approaches to shorten the length of time people are “stuck” in the system.
 - Continue to address the barriers that exist that may be causing people from entering the system, while continuing to look at the data showing entry and exit on a monthly basis to

Next Meeting: Thursday, November 18, 2021 at 1:00 pm

Respectfully submitted,

Jim Perlaki

QBNL Management Update

Date: October 2021

1. a) Chair Name: submitted by Erika Humphrey b) Co-chair Name:
2. Purpose: Development of an implementation policy and strategy for QBNL within in the Flint/Genesee County CoC.
3. a) Meeting Date: b) Frequency: Monthly
Attendees: [Click to tap here to enter text.](#)
4. Goals (short term/ long term):
 - a. Short term: Effectively manage the QBNL and ensure that all data is accurate and up to date.
 - b. Long term: Effective prioritization plan for those individuals to ensure highest vulnerability individuals are housed first. To end the cycle of homelessness for our community.
5. Outcomes:

A. Quantitative:

1. **CESA** forms received October 1, 2021-October 31, 2021 - **69**

a) Comments: *CESA's from partner agencies are continuing (MBK, Carriage Town, Shelter of Flint, YWCA, and Street Outreach.) Clients continue form all shelters/community continue to utilize Metro Community Development HELP hotline.*

2. **Referrals** from October 1-October 31= **30**

- a) My Brother's Keeper –6
- b) GCYC – 3
- c) GHS – 0
- d) SOF – 0
- e) Catholic Charities

1. RRH – 21

2. EHV – 0

- f) **Flint Housing Commission:** CES did not send any referrals in the month of October.

3. **Housed MTD** October 2021:

- a) FHC – no referrals sent in the month of October by CES
- b) GHS- 0
- c) SOF – 0
- d) Catholic Charities:
 1. RRH: 2
 2. EHV: 1

4. **Housed YTD with CES –118*(As of May2021)**

- a) GHS – **30** (21 RRH and 9 PSH)
- b) Shelter of Flint – **26** (22 PSH and 4 Rosewood)
- c) MCD – **6** (TBRA)
- d) GCYC – **6**
- e) Catholic Charities – **41**
- f) Swayze Court-**2(PSH)**
- g) PBV-Willowhaven-**2(PSH)**
- h) PBV-Berkley Place-**14(PSH)**
- i) MBK-**9(RRH)**
- j) HCV-MSHDA-**3**
- k) HCV-Flint Housing Commission-**2(PSH)**

B. **Qualitative:** QBNL of Genesee County housed the most vulnerable clients first.

C. **Observations, Comparisons/Trends:** For the month of October, the number of clients on the QBNL decreased with more singles than families. Clients who receive vouchers continue to have difficulties finding suitable and affordable housing.

CATHOLIC CHARITIES OF SHIAWASSEE & GENESEE COUNTIES
One Stop Housing Monthly Report
October 2021

Intake Specialist:

-Darla & Brigit

2,713- Total Incoming Calls
727- Walk-Ins
47- Appointments (Help with applications)

Homeless Prevention:

- LaShawn Baker

Rent Assistance- \$1,154.00
Utility Assistance- \$3,275.14
Security Deposit Assistance- \$ 3,686.75
Application Fee- \$30.00
Total Spent- \$8,145.89
115- Incoming Calls
21- Clients Assisted
5- Active Cases

Rapid Re-Housing:

-Ardelia Mincey

Rent Assistance- \$11,933.90
Security Deposit Assistance- \$1,100.00
Total Spent- \$13,033.90
Walk In- 6
Appointments- 16
Incoming Calls- 273
9- Clients Assisted

Housing Choice Voucher & Emergency Housing Vouchers:

-Lisa Gonzalez

HCV

Added to HCV waitlist- 30
Walk-In- 139
No Shows- 6

*Becka management last pulled from the HCV Homeless Preference waitlist on 9-20-21,
50 names were pulled

CATHOLIC CHARITIES OF SHIAWASSEE & GENESEE COUNTIES
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EHV

- Total Spent- \$2,291.47
- 4- Clients Assisted
- 60 Walk Ins
- 22 Leased Up & some pending
- 3 Names added to the EHV waitlist
- CMA Inc. last pulled 7 names on 9-13-2021 & 3 on 9-30-2021

**** 940 Incoming Calls between HCV/EHV****

Covid Emergency Rental Assistance Program (C.E.R.A.):

The Program officially started March 15, 2021.

Three full-time CERA Housing Specialists & One Front Desk Support:

- CERA Rent: 238 Assisted= \$1,314,090.51
- CERA Utilities: 215 Assisted= \$222,843.85

Total Spent- \$1,536,934.36

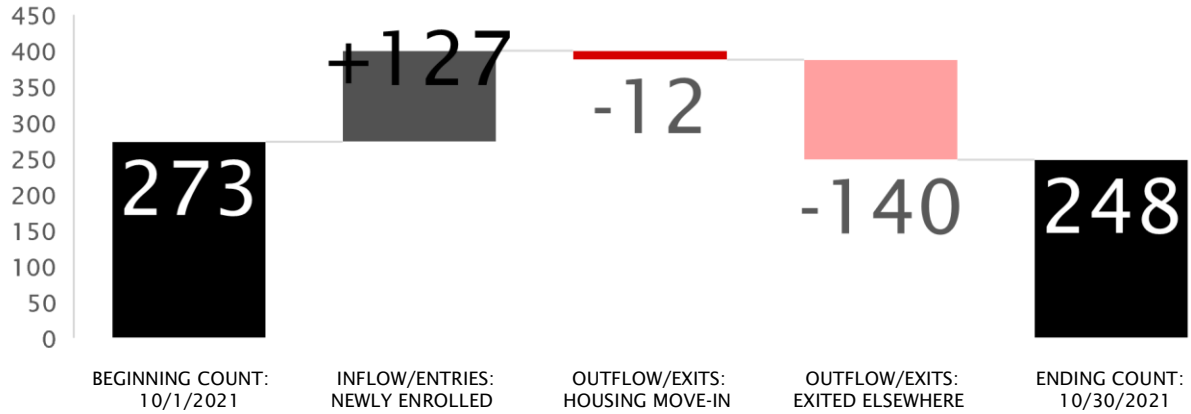
CERA Year to Date Spent

- CERA Rent: \$6,898,043.41
- CERA Utilities: \$1,056,487.68

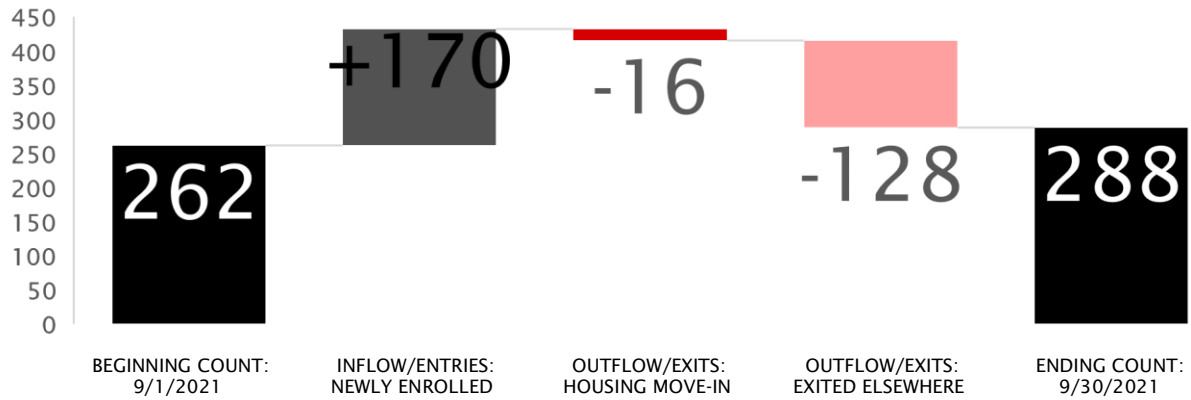
Total Spent- \$7,954,531.09

1,335- Clients Assisted

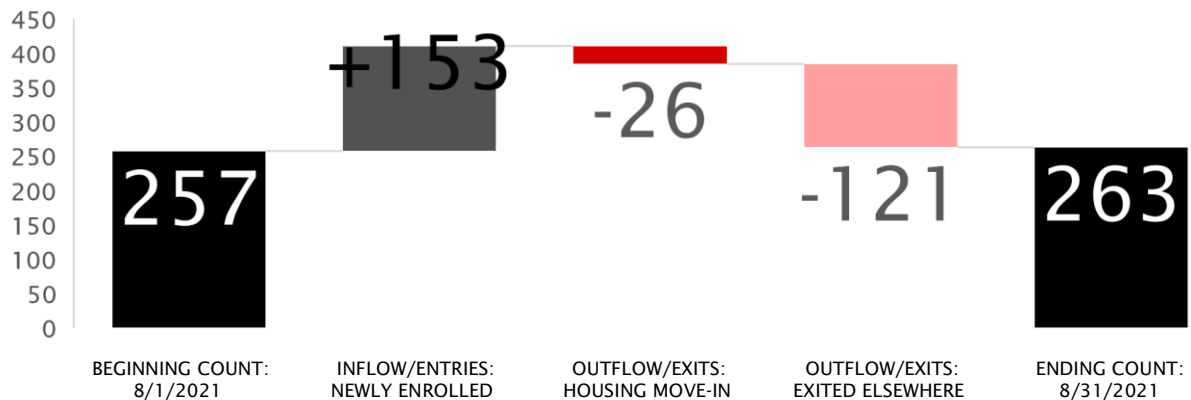
OCTOBER 2021 HMIS-REPORTED HOMELESSNESS INFLOW AND OUTFLOW



SEPTEMBER 2021 HMIS-REPORTED HOMELESSNESS INFLOW AND OUTFLOW



AUGUST 2021 HMIS-REPORTED HOMELESSNESS INFLOW AND OUTFLOW



SOAR Coffee Chat Quick notes

10/21/21

Attendees: Bill Doub, GHS; Chery Golidy, James Moorehouse Inc; Sandy Manssur, Sunshine Family Center; Lisa Gonzalez, CTM; Misty Bowers, Catholic Charities; Richard Powers, Odyssey House ; Lashawn Baker, Catholic Charities; Ardelia Mincey, Catholic Charities; Aleesha Frank- CCSGC; Rachel Strickland, Sunshine Family Center; Barb Gribes, CCSGC; Melissa Mays, GHS; Myra Hinkle, MCD; Tony Barker, Hope Network; Tamika Mack, MDHHS; Travis Buckley, MCD

- SOAR-Social Security Outreach Accessibility and Recovery. SOAR provides Opportunity to help people who may need assistance with applying for social security assistance or getting set up for it. The goal is having someone who can work directly with those clients (who may be exiting hospitals, rehab centers etc.).Accessibility= making these resources more known and understandable out in the community and for the clients across the spectrum.
- Through discussions with Continuum of Care members and community partners, we are getting more people SOAR trained.
- The Genesee County average for SOAR approval is about 70%. The ultimate goal is sustainability and identifying long-term stability
- SOAR is different from Michigan Rehabilitation Center- With SOAR there has to be a medical decision on why they can't work. MRS plays a part in that decision as well as telling us if a person is able or not to work.

- For SOAR for youth the process is different, youth can go to the Neurodevelopment Center of Excellence for testing of their ability to learn and physical testing. When working with a youth for SOAR send a referral to the NCE right away, the results let you know what future supports they may need.
- To connect with NCE for youth there is a link on GHS website <https://www.genhs.org/nce>. Info on NCE below:
 - Who We Are?
The NCE has highly trained doctoral level licensed neuropsychologists who study how learning and behavior are related to brain development and neural networks through comprehensive neuropsychological assessments.
What is a Neuropsychological Assessment?
Neuropsychological assessments take a look into how a child or an individual:
Problem Solves
Remembers short- and long-term information
Uses and understands language
Processes information

Learns

How can a Neuropsychological Assessment Help?

Identifies a child's strengths and weaknesses

Helps parents and professionals understand the reasons behind a child's difficulties

(e.g., processing/thinking, learning, emotions and behaviors, etc.)

Identifies educational and behavioral health treatment needs

- Provides a comprehensive list of recommendations and next steps
- Helps the child and family be able to access recommended services, such as educational, behavioral health, and medical healthcare services
- Who is Eligible?
 - To receive a Medicaid covered, FREE brief screening to determine medical necessity for a neuropsychological assessment, the individual must meet ALL of the following:

Be between 3 and 17 years of age

Has not yet graduated from High School

Lived, worked or attended day-care/school in Flint or surrounding areas supplied by the lead-contaminated Flint water, anytime from April 2014 to September 2021.

Currently reside in Genesee County

Has active Medicaid

If you are not sure about eligibility, please call the NCE at 810-496-5677 to discuss.

- The burden of proof is on us as SOAR representatives: 1) To get as much info as you can to Social Security; 2) Give all the evidence you can for MDHHS to evaluate for a solid claim; 3) Make sure your name is on that claim and that you are getting Cc'ed on their communications.
 - The Social Security Office generally should send letter to client and a response call approval (Richard P. mentioned that there have been occasions where the office did not notify himself as the representative and only sent communications to client, that should not happen, and Bill will look into that)
- SOAR Works Training (provides 20 CEUs)
 - Training can be done individually or in a group cohort
 - There is a SOAR cheat-sheet in Module 12- Bill can send this if interested
- Bill Doub's contact info
 - Phone- 810 6186045
 - Email- wdoub@genhs.org

Next meeting: November 18th at 10 AM

Genesee County - 2021 ESG, HOME Spending Report - as of 11/4/2021

Agency	Activity	HUD AWARD	Disbursed	Balance	% of grant spent	% of grant remaining	Contract End Date
MBK	2021 ESG Shelter Operations	\$23,577.00	\$0.00	\$23,577.00	0.0%	100.0%	8/3/2022
Shelter of Flint	2021 ESG Shelter Operations	\$18,862.00	\$0.00	\$18,862.00	0.0%	100.0%	8/3/2022
Catholic Charities	2020 ESG Homelessness Prevention	\$20,264.00	\$17,395.72	\$2,868.28	85.8%	14.2%	10/31/2021
	2020 ESG Rapid Rehousing	\$21,641.45	\$9,033.01	\$12,608.44	41.7%	58.3%	10/31/2021
Metro	2021 ESG HMIS	\$7,859.00	\$0.00	\$7,859.00	0.0%	100.0%	8/3/2022
	2021 HOME - TBRA	\$73,340.00	\$0.00	\$73,340.00	0.0%	100.0%	8/3/2022
GCCY	2021 ESG Shelter Operations	\$30,178.00	\$0.00	\$30,178.00	0.0%	100.0%	8/3/2022
	2021 ESG Rapid Rehousing	\$20,434.00	\$0.00	\$20,434.00	0.0%	100.0%	8/3/2022
GCCARD	2021 ESG Homelessness Prevention	\$22,792.00	\$0.00	\$22,792.00	0.0%	100.0%	8/3/2022
MADE Institute	2021 ESG Shelter Operations	\$4,716.00	\$4,716.00	\$0.00	100.0%	0.0%	8/3/2022
YWCA	2021 ESG Shelter Operations	\$16,976.00	\$3,843.80	\$13,132.20	22.6%	77.4%	8/3/2022